

## Is the Rapid Response Clinic the right service for you?

*The Rapid Response Clinic has opened to help stop women and non-binary people in Victoria from becoming homeless. If you do not have anywhere to stay tonight, please call the 24/7 crisis line on 1800 825 955. If you are in an unsafe situation, please call 000 or Safe Steps on 1800 015 188*

We have some questions to make sure we can assist you through this program.

1. Who needs help?
  - I need help
  - I need to refer someone
  
2. What do you/the person you are referring need help with?
  - Providing Information and advice about housing options, tenancy rights or financial assistance to keep a tenancy or establish a new tenancy.
  - Education on looking for private rental through coaching and compiling a private rental pack
  - Advocacy with landlords/real estate agents
  - Help with Centrelink
  - Information on financial counselling
  - Information on how to access material aid/food vouchers
  - Applying for community housing & housing co-ops etc.
  - Referrals to appropriate support services such as family violence support, mental health support, legal assistance
  - Referrals to appropriate crisis response
  - Something else

Please provide a short description of the situation...

The following questions are about your best contact details so we can get in touch to talk about your situation more, this information is kept confidential.

3. What is your name?
4. What is your phone number?
5. What is your email?
6. What is your preferred method contact?
  - Phone
  - Email

The Rapid Response Clinic is open Wednesday afternoons from 1-4:30pm and Friday mornings from 9am – 12:30pm – a worker will be in touch with you when the clinic is next open to discuss your referral.