



JUNO

ANNUAL REPORT 20/21



JUNO

Acknowledgment of Country

Juno acknowledges the Traditional Custodians of the lands and waters upon which we work, live and play, the Wurundjeri people, of the Kulin nation and pay our greatest respect to Elders past and present.

We recognise the Wurundjeri people's long history on, and the care they give to this land, as they have for thousands of years. We remember this land has never been ceded. It was, is and always will be traditional Aboriginal land.

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“

After nearly 20 years of working with women in Melbourne's north, WISHIN rebranded as Juno. Juno is not only a new name for our organisation, it presents a new opportunity to expand our work to include early intervention and prevention programs, new service initiatives focused on recovery and capacity building and expand our advocacy work.” Jade Blakkarly, Juno CEO



About Juno

Formerly known as WISHIN, we have a long history of partnering with women to help them make lasting change in their lives. In November 2020, we changed our name to Juno, to better reflect the organisation we have become and are becoming.



VISION

A community where all women and children are safe, empowered and thrive.



MISSION

Partnering with women to support their safety, increase their independence and enable them to thrive.

VALUES



EQUALITY



INTEGRITY



CREATIVITY



DIVERSITY

STRATEGIC GOALS

1

Our services are high-quality and tailored. They support our clients to achieve their goals

2

Our work is effective, evidence based and client-led

3

We build successful partnerships to support and facilitate change

2020/2021 Snapshot

During 2020-21 financial year Juno supported



226
WOMEN

275
CHILDREN
(up to the age of 25)



24.3%
of women were aged over 45



26%
of children were under 5 years



10%
of the women we worked with identified as Aboriginal and/or Torres Strait Islander



45%
of women who came to us were on their own

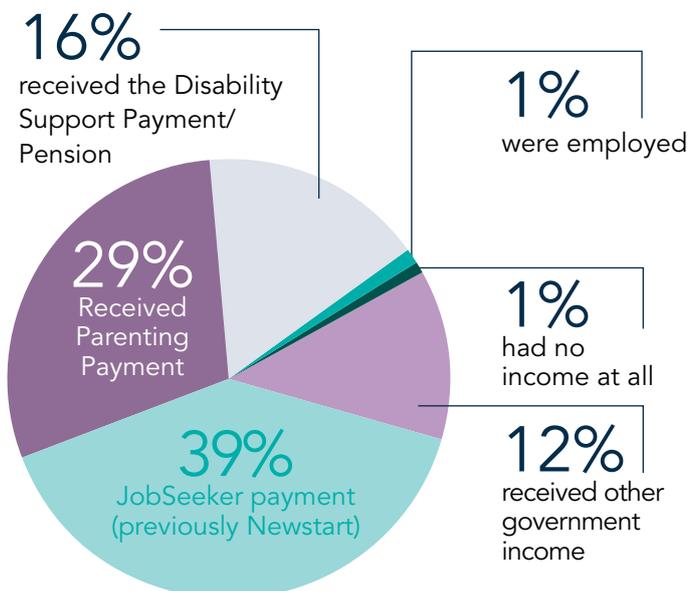


47%
had children/ young people with them



8%
were in other family groups

WHEN THEY FIRST STARTED WORKING WITH US



24.6% of our clients were born overseas

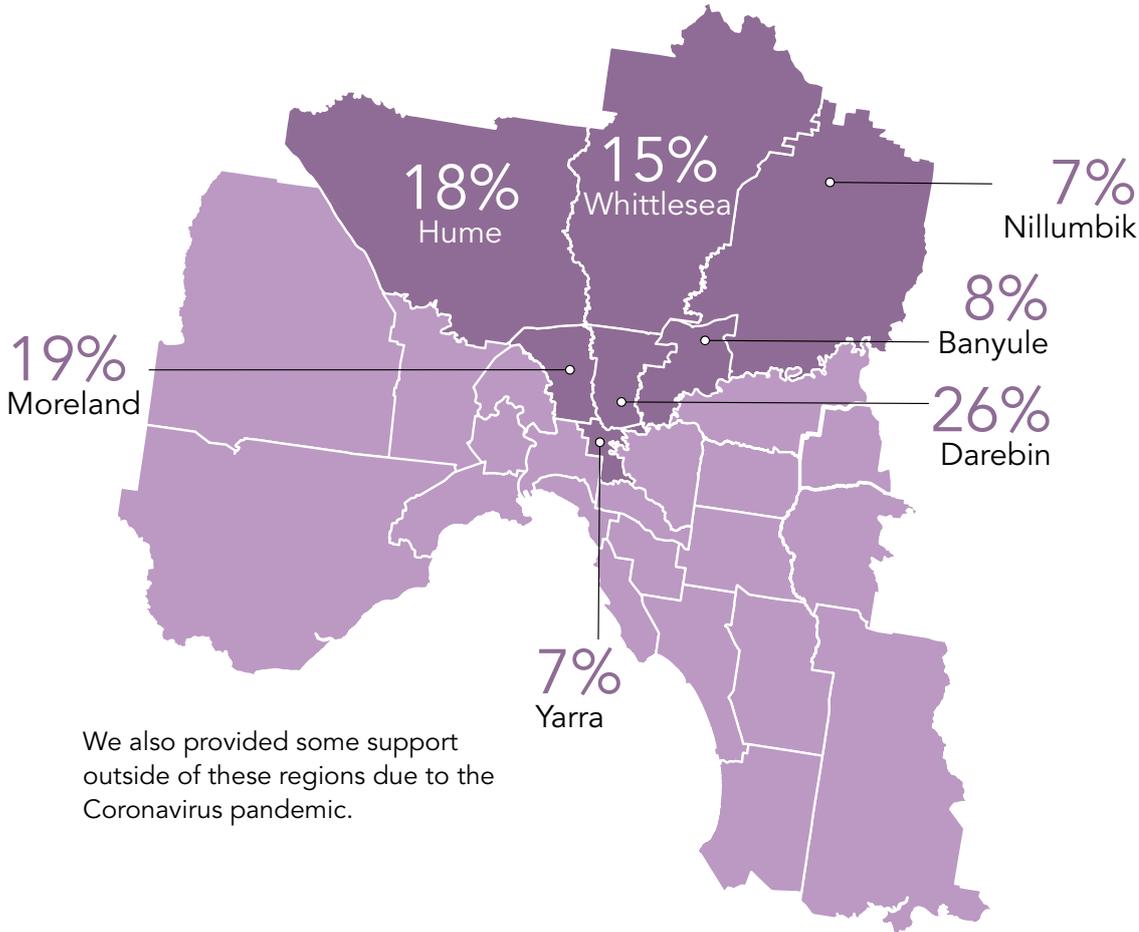
They came to Australia from

11 different countries | **12** different languages spoken at home

Somalia, Iraq, Lebanon and Iran were the most common countries women have migrated from.

GEOGRAPHIC SPREAD

Juno works across the six local government areas that make up Melbourne's northern suburbs.



We also provided some support outside of these regions due to the Coronavirus pandemic.

On average we worked with clients for **190 days**

BEFORE COMING TO US



109 women were sleeping rough or in 'non-conventional' housing



48% of women and children were in short term and emergency accommodation



21% women had been homeless/without permanent address for more than 6 months



2.2% of women and children were sleeping in their cars



1.7% were living 'on the street'

Women and their children become homeless for many reasons and often there is more than one issue significantly impacting their situation.

WHEN WE ASKED THE WOMEN WE WORKED WITH WHY THEY WERE HOMELESS, THIS IS WHAT THEY TOLD US:



71% said because of family violence – that's 192 women



66% said lack of affordable housing*



61% said financial difficulties*



53% said they faced a housing crisis*



18% said they were impacted by having no family or community support*



46% said family violence was the MAIN reason for seeking assistance – that's 123 women

*In our homelessness support program

Chair and CEO Message



As we put together our last annual report as WISHIN in 2020, there was a clear sense that it had been a uniquely challenging year. It was not, however, a 'one off'. The past year has seen us continue to adapt to the reality of living through a pandemic, finding new ways to partner with women impacted by homelessness, family violence and gendered poverty, challenging the inequities we see, advocating for better outcomes and being an example of hope, connection and possibility.

In a year of uncertainty, it has also been a year of change, achievement and hope. After nearly 20 years of working with women in Melbourne's north, WISHIN rebranded as Juno. Juno is not only a new name for our organisation, it presents a new opportunity to expand our work to include early intervention and prevention programs, new service initiatives focused on recovery and capacity building and expand our advocacy work.

We were proud to launch the EMPower program this year, an exciting project that takes a new approach to supporting women to recover from the impacts of trauma and build a strong, economically secure and thriving future for themselves and their families. EMPower works in partnership with women who have experienced homelessness to set and reach goals across life domains including family, housing, health and wellbeing, finances, career and employment.

To expand our work in early intervention and prevention we launched Powering Future Choices, a peer education program that aims to prevent older women living on low incomes from experiencing homelessness by equipping them with the knowledge and resources to seek help early before they reach a homelessness crisis.

We also launched a Rapid Response Clinic, a weekly drop-in clinic that offers information and support to low-income women who need short-term assistance with tenancy rights, accessing private rental, navigating Centrelink, applying for public housing, and managing bills and debts. The aim of the clinic is to prevent these women from becoming homeless.



"The greatness of a community is most accurately measured by the compassionate actions of its members."
Coretta Scott King (author, activist & civil rights leader)

This year we have also increased our focus on listening to and responding to the needs of the women who access our services, and amplifying their experiences in our advocacy work. We developed a podcast series, *Coming Home*, that examines how women's homelessness is fundamentally different to men's and the systemic drivers that lead to women becoming homeless.

Our work with women, within Juno and in the community is only possible because of the commitment and passion of our people. Throughout the year our staff worked both in the office and at home due to the ongoing COVID-19 restrictions. We saw the women we support face-to-face, in our office, in the park, and on the screen. We continued to build strong partnerships with those in our community and strengthened our alliances to enable us to keep advocating for those we support.

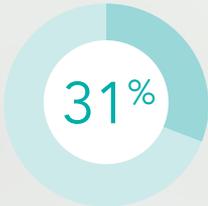
The staff of Juno have met the challenges of an unpredictable and ever-changing year with incredible skill, respect, commitment and hope. In the midst of managing the pandemic in their own lives, our team have remained a consistent and steady presence for the women who come to our service and for each other. We extend our gratitude and thanks to our wonderful staff - Alex, Alice, Amanda, Anushia, Emily, Imelda, Jacinta, Jess, Jodie, Kristen, Lou, Mollie, Muthuni, Natalie, Pai, Rachel, Rachel, Shannon, Steph, Sukhpreet, Suzanne, Tanya, Tessa, Tess, and Yasmin.

We also wish to thank the women who volunteer on the Juno Board and thank them for their governance, knowledge, insights and skills. During the year Stephanie Milione and Megan Davidson stepped down from the Board. We thank them for the generous amount of time they contributed to the organisation, as well as their expertise, skills and professionalism.

Looking ahead, 2022 will be another exciting year for Juno as we expand the pilot programs we launched this year. We are developing a new three-year strategic plan to further embed this approach, helping us deliver on our vision to create a community where all women and children are safe, empowered and thrive.

Jade Blakkarly
CEO

Melissa Clarkson
Chair



Older women are the fastest growing group to experience homelessness in Australia. The 2016 Census reported that the number of women over 55 experiencing homelessness increased by 31% to 6,866 compared to 2011.

Our People

Current Board

CHAIR:	Melissa Clarkson
DEPUTY CHAIR:	Kirra Johnson
SECRETARY:	Nayanisha Samarakoon
TREASURER:	Alexandra Fink
MEMBERS:	Geeta Kulkarni Judit Brown Marquita Nolan

A huge thank you to Stephanie Milione and Megan Davidson who resigned this year for their generous time and skillful contribution to the Board.

Staff

CEO:	Jade Blakkarly
STRATEGIC SERVICE MANAGER:	Tanya McColl
FINANCE MANAGER:	Muthuni Fernando
OFFICE MANAGER:	Imelda Rennick
ADMINISTRATION OFFICER:	Amanda Parmenter
COMMUNICATIONS MANAGER:	Emily Jackson
COMMUNICATIONS COORDINATOR:	Alice Chambers
ORGANISATIONAL DEVELOPMENT OFFICER:	Kristen Dearthcott
COMMUNITY PROJECTS CONNECTIONS WORKER:	Natalie Armstrong
EMPOWER COACH:	Tessa Douglas
SENIOR PRACTITIONERS:	Pai Shannon
HOMELESSNESS TEAM:	Rachel K Rachel L Tess Jess Steph Mollie Jodie Sukhpreet Anushia Suzanne Jodie
FAMILY VIOLENCE TEAM:	Lou Yasmin Jacinta Alex



Year in Review

Homelessness

We know first-hand that the stereotypical profile of a person experiencing homelessness as a single older male is far from the norm. In fact, the majority of people supported by specialist homelessness services are women, who are especially at risk of homelessness due to gender-based social and economic inequalities.

In the 2020-2021 year, Juno's Homelessness Team worked with 59 single women, 91 families (women with accompanying children), and a total of 164 children to find permanent, safe and affordable homes, as well as continued support beyond our usual funding.

In response to ongoing COVID-19 lockdowns and restrictions, our team prioritised supporting and protecting rough sleepers from further exposure to Coronavirus outbreaks. As part of the Homelessness Emergency Accommodation Response Team (HEART) implemented by the Victorian Government, Juno provided COVID-19 Safe face-to-face contact and remote phone support, which included the provision of both practical and emotional assistance to women and children in emergency accommodation. The program at that time prioritised supporting people sleeping rough, of which the majority are men, meaning a gender-specific response to the pandemic was lacking.

Juno was an active member of the HEART team, and at the Homelessness Local Area Service Network (LASN) meetings, advocated for the inclusion of homeless women and children impacted by the pandemic into the HEART response. We highlighted the need for specialist family violence and homelessness support that assesses a woman's level of risk from a gendered perspective to ensure safe and suitable housing. We supported 32 women who were staying in emergency accommodation in motels through this program.

In late November 2020, HEART implemented the "Homelessness to a Home Packages" (H2H) to support people to transition out of hotels using the Head Leasing Model, which provides a subsidised private rental lease with two years of case management support attached to the package. Our Homelessness Team successfully secured nine packages for women experiencing homelessness.



H2H provided **1,845 households** with access to stable medium- and long-term housing and support packages to people experiencing homelessness who were residing in emergency accommodation due to the COVID-19 pandemic.

Beyond the HEART response, Juno's Homelessness Team continued to provide essential services to our clients while following COVID-19 Safe directions and practice. We primarily provided remote support, either over the phone or via Zoom, where possible. We also carried out adjusted in-person support for women with additional needs or significant barriers that meant remote support was unsuitable. During this period, the team witnessed a delay in clients achieving their goals in general due to restrictions and lockdowns and limited access to many support services. For instance, interruptions in inspecting private rental properties and the closure of multiple supported shared accommodation programs.

The Homeless Team and Juno as an organisation have been adapting and learning new ways of responding to these unique challenges and making sure that the community of women we work with are supported and stay connected.

During the most prolonged lockdown, the team reached out to single women and families to provide 59 care packages, as well as financial relief. On top of practical support, our role included ensuring women and their children in crisis accommodation and transitional housing were resourced with what they needed to remain safe. Any physical and mental health concerns were assessed and supported.

We have had great success in securing long-term community housing through our partner agency, Women's Property Initiative (WPI). This year, a total of nine women who were experiencing homelessness were housed in secure, affordable, long-term community housing.

We thank the Homelessness Team for adapting to evolving risks and changing service design, whilst supporting and keeping our clients safe. We are proud of their ongoing resilience and commitment to absorb these changes whilst providing vital support.



164 children

We worked with 59 single women, 91 families and a total of 164 children to find permanent, safe and affordable homes, as well as continued support beyond our usual funding.



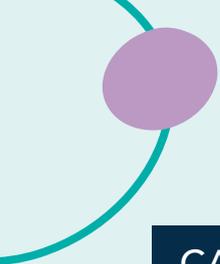
32 women

We supported 32 women who were staying in emergency accommodation in motels through the HEART response.



59

Provided care packages to women and their children during prolonged lockdown period.



CASE STUDY

Beth's Story

Beth, 50, contacted Juno for housing support after seeing a poster advertising one of our programs in a local library. At the time, she was experiencing homelessness, living in her car with her two pet cats.

Beth was a victim survivor of family violence perpetrated over many years by a now ex-partner. She had managed to find a way to safety through leaving the abusive relationship, an incredibly difficult step to take in itself, however, leaving a relationship is only one part of the puzzle in experiences of family violence. Beth still feels the impact of that violence and the trauma of those experiences today.

After leaving the relationship, Beth managed to secure a private rental property where she resided for some time. However, when she lost her cleaning job due to COVID-19 lockdowns and restrictions, Beth could no longer afford the rent on the shockingly low JobSeeker rates. Adding to that, the financial abuse, property damage, and violent behaviour of the perpetrator meant Beth had a poor rental history and no savings, pushing her into homelessness.

Juno was able to advocate for VincentCare, the local Housing Access Point, to prioritise an intake assessment for Beth. From there, VincentCare were able to send Juno a referral for much needed housing support. Beth's case manager was able to advocate for Beth and her cats to access motel accommodation, increasing her stability and safety. We also referred Beth to a community housing property through our partnership with the Women's Property Initiative, where rent was only 30% of her income, reducing housing stress.

Beth sought financial counselling around the significant debts incurred due to the family violence, and now with a stable and affordable place to live, she has begun exploring employment options.

Through access to a Family Violence Flexible Support Package, we provided funding tailored to Beth's needs that assisted her in stabilising her safety and establishing herself in her new home. Juno also referred Beth to Fitted for Work for employment readiness support, Women and Mentoring for support to build social connections, and Tenancy Plus to continue supporting her housing needs after finishing her support period with Juno.



“Over the past five years, I was a repeated victim of family violence from an ex-partner, that landed me eventually with nothing but a few personal items living in my car on the streets of suburban Melbourne.

My son had chosen to permanently reside with his birth father, to ultimately protect his own safety. I lost my best friend of 15 years, my dog, during the violence, but was gifted with two cats a year ago that lived with me throughout the last eviction and patiently waited for me to re-house today, where we have all been happily and safely reunited together.

And that could only have been made possible by the amazing and totally compassionate and empathetic help of my case manager from Juno. I seriously believed the day I received the phone call sitting in my car from her, feeling absolutely helpless after exhausting all avenues during a recent COVID-19 lockdown, that she must surely be a guardian angel sent to help me. And to this day, I still believe she is.

Not only did Juno accommodate me immediately into self-contained accommodation, but they also confirmed permanent long term community housing in a brand-new apartment complex fully furnished with brand new furniture! I could not believe my luck-I really thought I had no luck left at all. I still pinch myself today.

My case manager continued to garnish my newfound life with material and financial aid specifically through The Flexible Packaging, including transport and set-up of the apartment, financing the repair of my car and vouchers to furnish the new home, as well as white goods, a TV, an iPad for employment searching and further education online, and other essential items.

All of these products and services have not only made me feel like a half normal person again, they have bought me added safety and security with the knowledge that my car is roadworthy and safe to drive, and will get me to up and coming job interviews and hopefully a job; my beloved pets that give me unconditional love every single day no matter what; and the luxuries of all the listed items that have made my apartment look and feel like a real home-if anything I feel a little more than spoiled with what others may see as normal commodities.

As the days go by into a long recovery period, all of these things have all come together in my new home as “a complete package”, one that I will be forever grateful for and never ever take for granted, as it has started to make me believe again and strive for only a positive future ahead-using all of these items to assist my success.

Although a slow and continual healing process today; I still sit here today in pure amazement to truly believe that I was sent an angel. When I was at my lowest of low feeling that I had no heart or soul, and no care of what happened to me anymore, this angel who gifted my life with the strength to believe I could live my life again as a normal, and that I deserved to be loved and to learn to love life again.

Like my caseworker would tell me time and time again during our time together that I can do it, I am strong enough, and I have all the good things on my side to get me there-now complete with material and financial aid to only lift me in one direction...up.”

Family Violence

The Coronavirus that has gripped Australia made Juno's work more vital than ever, with more women pushed into homelessness and a surge in family violence. 123 of the women we supported in the 2020/21 financial year told us that family violence was the main reason they were seeking assistance.

Our highly skilled Family Violence Team, made up of Alex and Joanne at the beginning of the financial year and more recently, Lou, Yasmin and Jacinta together supported 76 women through this uncertain time for all of the community. They provided a range of secondary consultations, professional development and collaborative practice support to the staff in Specialist Family Violence Outpost locations.



Nationally, 40% of Australians accessing homelessness services in 2018-2019 reported family violence as the number one reason for their homelessness¹

Referrals to our Family Violence Team at Juno highlighted the connections between family violence, homelessness, Alcohol and other Drugs (AoD) and mental health. The majority of women we supported were older women and those experiencing a housing crisis, usually facing eviction from their current property or couch surfing and without a stable home.

Juno's Family Violence Team supported clients in numerous ways, depending on their unique needs and situation. This included providing women with education around their rights in the context of family violence, and assisting many women to apply for Intervention Orders to protect themselves and their children from the perpetrator. We also provided clients with information and advice on relevant referral pathways. When seeking family violence funding and brokerage for clients, the team take an individualised and person-centered approach to the nuances of housing applications, ensuring a family violence lens is used to assess risk and how the woman feels is accurately reflected in the applications.

Family violence workers role often entails acting as a bridge or conduit between the woman and longer-term family violence services. Even during the peak of the pandemic and longwinded lockdowns and restrictions, our team continued to assist women in engaging with ongoing support through providing warm referrals, comprehensive assessments and advocacy with other services to take on their cases. Our case managers work with women to explore options they may not have known existed and provide both practical and emotional support through what has been and continues to be an incredibly difficult time. We also developed more robust relationships with other services through a need to band together and share resources and knowledge.

The team provided information and support to women experiencing technology-facilitated abuse and the necessary skills to identify it and use technology safely. We witnessed a noticeable increase in cyber abuse and compromised phones, resulting in workers having to source and distribute alternative modes of communication early in the support period. We responded to this increase by ensuring Family Violence workers assessed clients more thoroughly for the presence of technology-facilitated abuse. They provided other staff internally and externally with resources to be able to identify it more easily.

COVID-19 brought its own challenges to our team and of course for the women we support. As an essential service, we remained open during the extended lockdowns in Melbourne, Victoria, with adjusted face-to-face delivery and staffing in the office. We had to deliver our services differently in order to ensure the safety of our clients and staff. For the Family Violence team, this meant completing assessments with clients via video call or over the phone, where possible, or connecting with clients in outdoor settings. Where in-person support was needed, the team completed COVID-19 screening prior to the meeting to make sure everyone was all staying safe. Our team noted that it was more difficult to build connections with women without face-to-face engagement, however they skillfully navigated these challenges in the best way they could to still achieve positive outcomes for women and their children escaping family violence.

We are always blown away by the passion, resilience and commitment of the Family Violence Team to supporting the complex needs of women and children in our service, especially in the face of the additional challenges brought on by the pandemic.

Technology-facilitated abuse is a form of controlling behaviour that involves the use of technology as a means to coerce, stalk or harass another person.
- Safe Steps



ACCESS POINTS:

We supported women across all Housing Access Points:

- Launch Housing
- Haven Home Safe
- Elizabeth Morgan House
- Vincent Care

Secondary consultation is key to strengthening family violence support at the Housing Access Points.



1. Australian Institute of Health and Welfare (2019). Specialist homelessness services Annual Report 2018-19.



Our case managers work with women to explore options they may not have known existed and provide both practical and emotional support through what has been and continues to be an incredibly difficult time.

CASE STUDY

Alara's Story

Alara was referred to Juno due to her experience of significant family violence, including coercive control perpetrated by her husband/ the father of her children. He had been remanded in custody at the time of referral.

At the time of referral, Alara and her children were living in a property owned by the perpetrator and needed to relocate as a matter of safety, before he was released.

In addition to the usual obstacles women face when leaving a violent relationship, significant language barriers made it especially difficult for Alara, a native Turkish speaker, to access services and support independently from her husband/ the perpetrator. Limited English-speaking skills can also increase social isolation, and the inability to access resources without the perpetrator as a result of language barriers and isolation is common form of coercive control for the culturally and linguistically diverse clients Juno supports.

Alara was receiving JobSeeker, but her husband/ the perpetrator controlled all the families' finances, such as the mortgage payments and the bills. This is a common feature of coercive control, known as financial abuse, which undermines women's economic security both during or after a violent relationship by controlling spending, withholding or depriving a woman of finances. Juno also worked with Alara to understand her rights when it came to finances and supported her to achieve more financial freedom.

Coercive control is an umbrella term that refers to an ongoing pattern of controlling and coercive behaviours that are not exclusively physical but can pervade an individual's daily life with a devastating impact.

– Australian Women Against Violence Alliance

We assisted Alara and her family by completing an application for social housing and securing a three-bedroom transitional property that the family could move into, increasing their security and stability and, from there, supporting their journey to recovery.

Juno was also able to advocate with the children's school to provide the family with more support, including an interpreter so that Alara could communicate with the school about the children's needs. We also advocated for access to the school counsellor for her children, and financial support for school activities and uniforms.



"The waiting time was terrible, and it took so long. It really stressed me out a lot because I had to do so much on my own because of COVID-19. I had to pack, move, clean, and set up the house. My case manager at Juno helped me a lot. Personally, it was a really unpleasant journey for me.

Juno have been most helpful. My case manager found me a place to live and helped me with packing and furniture. When I was worrying about my housing, they helped and supported me. I am now worried about him getting out of prison. Juno have a caring attitude and it is greatly appreciated."

Alara continues to be supported by Juno and has received extensive safety planning and installation of security measures at the property to help her continue maintaining her safety. Juno will keep working with Alara and her children to obtain long-term social housing so that she and her family can live independently in the community and thrive.



*"I love the fact that everyone is so helpful and understanding, no matter how bad my situation is, they always try to accommodate and make me feel like a human being with plans, dreams and goals and help me walk through the journey of achieving them in time when I have lost faith in myself."
- EMPOWER Participant*

EMPower Coaching Program

Juno's innovative EMPower Coaching Program builds thriving futures for women. **Big dreams achieved through a series of small wins.**

Alongside our usual case management, our focus at Juno has also been on introducing programs that tackle the structural issues of homelessness, gendered poverty, and family violence to create sustainable change in the lives of the women we work with.

In March, we launched our EMPower (Economic Mobility Power) Coaching Program, the first of its kind in Australia. In this exciting project, Juno has developed a new approach to supporting women to recover from the impacts of trauma and build a strong, economically secure and thriving future for themselves and their families.

“The program brings together understandings of the structural determinants of gender inequality and homelessness, as well as a deep belief in the capacity for change, healing and growth in the lives of our participants.” - Tessa, EMPower Coach

EMPower is an innovative program developed by Juno, based closely on a highly successful model created by a Boston-based organisation, EMPath, which uses long-term targets to support people on low incomes to reach economic independence.

Trauma, poverty and toxic stress all affect an individual's executive functioning skills which focus on future-oriented thinking and, if impacted, leave a person to rely primarily on automatic responses. Research developed by the Economic Mobility Network and Harvard University demonstrates that these neural pathways can be repaired by reducing environmental stressors and practicing executive functioning skills with coaching support¹. Based on this research, EMPower aims to further strengthen participants' executive functioning skills while boosting confidence and self-belief.



Executive functioning skills are the mental processes that enable us to plan, focus attention, remember instructions, and juggle multiple tasks successfully.
– Center on the Developing Child, Harvard.

Research from EMPath in Boston highlights that one of the most critical factors in participants' goal achievements is the coach's belief in their capabilities. Therefore, relationship building with a focus on self-belief, encouragement, and strategy is an essential aspect of the coaching support.

“What is unique about this coaching method is that it brings together a trauma-informed, socially conscious knowledge base alongside a deep belief in people's capacity to grow and heal, and specific tools and ways of working with people that support this transformation.” - Tessa, EMPower Coach

Since the program's launch, Juno's EMPower Coach, Tessa, has provided intensive one-on-one coaching to nine women who have experienced homelessness. Each woman has been working alongside Tessa to set and reach goals across the life domains of family, housing, health and wellbeing, finances, career and employment. The nine women set a total of 29 goals, with the main focus areas in education, career, financial wellbeing and employment. Participants have already achieved many of their goals, from moving into safe, secure properties to obtaining full-time jobs, developing small business ideas, and enrolling in university and TAFE courses.

The unique coaching model adopts an evidence-based approach that focuses on goal setting and earned incentives to support participants to achieve life goals. Regular workshops and short courses are also available to participants along the way to help manage finances, develop computer skills and negotiate employment planning.

EMPower partnered with The Bridge in Preston to deliver an 8-week financial literacy course designed to develop a greater understanding and skillset around managing money. The course began in mid-May and finished in early July, with a financial counsellor educating participants on topics including superannuation, budgeting, and financial goal setting.

As more organisations in Victoria begin to use coaching and adopt the EMPath method to support clients, Juno will seek to share our tools and practices further and guide other practitioners in this space. Juno's EMPower Coaches are currently working with 15 women, after having completed our second intake and plan on engaging up to 40 women by 2022.

“It's been so exciting to see these significant changes, alongside upgrades in their confidence and visions for their lives.” - Tessa, EMPower Coach



8-week financial literacy course



29 goals, with the main focus areas in education, career, financial wellbeing and employment



Juno's EMPower Coaches are currently working with 15 women



Juno plans on engaging up to 40 women by 2022

2. Babcock, 2018, 'Harnessing the Power of High' Expectations', EMPath Economic Mobility Pathways



Family
Stability



Wellbeing



Financial
Management



Career &
Education



Income &
Employment



*"I was feeling like I had no support and felt like I was alone. Now I feel like I have the support of someone who really cares about helping me reach my goals and working through all the hurdles along the way. Now I feel more content and positive about the future."
- Cherylee, EMPOWER Participant*

*"Change is scary, especially for a woman who has others to think about just as much as herself, like her kids. So, to have someone ask you if you'd like something else to add to your life or to help you change and improve, let's just say, it's a huge deal. To be seen."
- Berri, EMPOWER Participant*

This project is proudly funded by the Lord Mayor's Charitable Foundation and Phyllis Connor Memorial Trust (administered by Equity Trustees).



Juno's Rapid Response Clinic

Drop-in clinic provides crucial support for women at risk of homelessness

In April 2021, Juno opened our Rapid Response Clinic, a new drop-in service that provides women at risk of homelessness with support and information around housing options and accessing support services to prevent a future housing crisis.

The stretched system understandably prioritise their limited resources on people with the most complex issues. However, the downside of this is that increasing numbers of women at risk of homelessness are not getting the support they need. The pandemic has put added pressure on services that are already at capacity. Juno's Rapid Response Clinic aims to respond to this service gap, taking preventative measures to provide critical housing information to women experiencing housing stress in order to avoid a housing breakdown.

Through self-referrals and agency referrals, Juno's drop-in Clinic directly targets women vulnerable to a housing crisis and reduces their risk of homelessness by ensuring they have the information they need to access support. The service provision also includes brief practical support to help women secure better quality and more suitable housing for their situation.

Designed by our team of sector experts and grounded in our experience as Juno, the Rapid Response Clinic looks to provide a rapid, short-term response to ensure that women are equipped with the skills and resources needed to seek support early and mitigate the risk of homelessness.



Juno Senior Practitioner and Rapid Response Clinic Project Worker, Pai, says the Rapid Response Clinic can arm women with the relevant information needed to self-advocate, and divert them away from a housing crisis.

“We receive at least two calls from women in each three-hour slot. The nature of the calls ranges from requesting information about material aid, to family violence support and legal information surrounding housing issues. We had one call from a woman seeking advice on how to access housing support while experiencing family violence. I spent time explaining the family violence service system and building her capacity to get what she needs. At the end of the call, she said that the conversation had been helpful, and she felt hopeful again. She said other services simply don’t have the time.”

Open twice a week, across two three-hour slots, Juno provides both telephone and face-to-face support to women that attend the clinic. Participants can access one to two support sessions with our case workers, who can give them the information they need relating to their situation.

Juno is continuing to promote the clinic within community groups and programs across North and North Eastern regions, specifically targeting women, non-binary and gender diverse people who would not necessarily be presenting at homelessness access points. We expect to support a growing number of women in the coming year, as awareness of the clinic grows across the community.

“We often receive phone calls from people experiencing housing stress requesting support with existing private rental tenancies, applying for new private rentals, and information on what financial assistance might be available to them. It is crucial that people have easy access to quick advice that is relevant to their situations to prevent an episode of homelessness from occurring.” - Tess, Rapid Response Clinic Worker

The doTERRA Healing Hands Foundation Australia and New Zealand (dHHFANZ) generously supports Juno’s Rapid Response Clinic.





Advocacy

Advocacy is a core strategy that Juno uses to achieve our vision of *A community where all women and children are safe, empowered and thrive*. Every day, we do this when our case managers partner directly with women, non-binary and gender diverse people experiencing homelessness and family violence to advocate for safe and secure housing. On a broader scale, we build awareness of the driving causes of homelessness for women, including inadequate income support, lack of suitable and affordable housing and family violence. We advocate for change to the systems and structures that lead to and trap women in homelessness.

Our voice remained strong throughout COVID-19, advocating in a policy environment where we saw women experiencing an increase in family violence, impacted by employment loss, and continually impacted by the lack of safe and affordable housing. We congratulate the Victorian Government for their commitment to building social housing through The Big Housing Build, but we also continue our urgent call for a gendered response that includes more social housing for women. This includes housing for women leaving violence, families, single women, and particularly women over 50, who are the largest growing cohort of people experiencing a housing crisis.

In March 2021, the findings of the Victorian Inquiry into Homelessness were released. The report presents 50+ recommendations to solve Victoria's homelessness crisis, including investment in social housing, homelessness prevention, 'no exit into homelessness', the right to housing and increasing JobSeeker. The committee called for a two-pronged approach to remediate homelessness in Victoria, stating, **"We need to strengthen early intervention measures to identify individuals at risk and to prevent them from becoming homeless [and] [w]e must provide more long-term housing for the homeless."**

The report also highlighted the crisis nature of our system where women often spend weeks, months or years in accommodation designed to be short-term. This has a flow-on impact, meaning services cannot secure places in crisis or transitional accommodation for women newly experiencing homelessness. In presenting evidence to the Inquiry, our CEO pointed to the 'crisis in crisis':



"... across the state there is very little crisis accommodation for women unless it is a high security refuge. We do not have enough crisis accommodation for men, but we certainly do not have enough for women. In the north there are no beds available for a woman

*with a child unless it is a high-security refuge... There is no supported, staffed crisis accommodation in the north for women who are homeless unless you are in a family violence immediate crisis. We have got so many women who are homeless because of family violence but maybe they are not at that extreme threat of death end."*¹

– Ms Jade Blakkarly, Chief Executive Officer, Juno (previously WISHIN - Women's Information, Support and Housing in the North)

Junos Submission to the Inquiry into Homelessness

RECOMMENDATIONS:



1 Address women's economic security to prevent homelessness



2 Provide a safety-net of subsidised housing support for women by extending and expanding the scope of the Rapid Re-Housing Program



3 Create interfaces between the family violence and homelessness systems to ensure all victims of violence receive the appropriate supports



4 Provide a gender-lensed response for homeless women



5 Dramatically increase the number of crisis accommodation places for women and their children in Melbourne's Northern suburbs



6 Commission research into the extent and impacts of violence against homeless women



7 Fund services to provide periods of support based on client need, rather than the type of housing provided for them

1. Ms Jade Blakkarly, Chief Executive Officer, WISHIN (Women's Information, Support and Housing in the North), public hearing, Epping, 27 February 2020, Transcript of evidence, p. 28. *Inquiry into homelessness in Victoria*, Final Report.

Partnerships

Through working alongside organisations that share our commitment to supporting and empowering women, we amplify the voices and lived experiences of the women we represent and affect change through focused advocacy. We have continued to build strong alliances with other community sector and peak organisations this past year, including the Women's Housing Alliance, the Women's Mental Health Alliance, and GenVic.

About the Women's Housing Alliance

The Women's Housing Alliance (WHA), established in 2019, is made up of representatives from YWCA National Housing, Women's Property Initiatives, safe steps Family Violence Response Centre, Women's Housing Ltd., McAuley Community Services for Women, Women's Health Victoria, Good Samaritan Inn and Juno.

WHA aims to advocate and address chronic housing shortage for women and children who are escaping family violence and experiencing homelessness in growing rates. We have a vision where there are housing solutions which provide timely, safe, accessible and affordable homes for women, children and young people in vulnerable circumstances.

Other advocacy work



Participation in **Everybody's Home** – A national campaign calling for an end to Australia's housing crisis through support for first homebuyers, a National Housing Strategy, more security and rights for renters and immediate economic relief for Australians in rental stress. In March 2021, the Victorian Government launched the Big Housing Build, a \$5.3 billion investment in social and affordable housing. We welcome this investment but also recognise it will provide only 12,000 homes whilst there are an estimated 100,000 people on waiting lists for housing. **More needs to be done.**



16 Days of Activism Against Gender-Based Violence & Week without Violence Campaigns – We participated in the Clothesline Project as part of the Week Without Violence. Our staff delivered art packs and paper t-shirt designs to women residing in motels and homes during a COVID-19 lockdown. Women could paint or write their anti-violence against women messages on the t-shirts to share publicly, and we also held a Zoom session with some of our clients where we participated in the project together.



Participation in the Homes Not Prisons Campaign - A campaign calling on the Victorian Government to stop the expansion of Dame Phyllis Frost Centre, a maximum-security prison for women, and re-allocate the budget to public housing and support for criminalised women and their children.



The Uluru Statement from the Heart - We signed our name to the Uluru Statement Canvas, a call by Aboriginal and Torres Strait Islander people for real and practical change in Australia through the establishment of a constitutionally enshrined Voice to Parliament and a Makarrata Commission, to undertake processes of treaty-making and truth-telling.

Switched On: Digital Inclusion Project

In April, Juno opened a child-friendly computer room to provide women, experiencing family violence and homelessness with a safe space to access technology.

There is an increasing expectation that everyone in the community has the skills and resources to access technology. This expectation, however, presents significant barriers for women experiencing homelessness who may not have a safe space to access a computer or the relevant skills to carry out tasks online.

Managing Centrelink and Medicare claims, applying for work, or accessing a short TAFE course, for example, are now almost exclusively done online. Living in poverty means many people experiencing homelessness cannot afford a computer or tablet device, let alone the costs of data to carry out these tasks. Women from culturally and linguistically diverse backgrounds face additional literacy barriers, while a number of older women experiencing homelessness lack the skills and confidence to engage with online platforms.

COVID-19 restrictions permitting, the computer room is open every day during business hours for our clients, with a case worker available for support for up to five hours a week.

We thank the Mercy Foundation who have generously funded this project.

Tamara*, a victim survivor of family violence, used the computer room regularly over a few weeks to complete a parenting course. The mother of three began experiencing homelessness as a result of the domestic violence perpetrated by her ex-husband. She lost custody of her children when she was forced to enter the homelessness system. She hopes to be reunited with her children and completing the parenting course will increase her chances. She didn't feel comfortable using a public library for extended periods due to the lack of privacy, so she says it was very helpful for her to have access to the computer room.



“Our clients have identified the barriers to accessing services and managing the new expectations that meetings, appointments or completing forms now happen online. This expectation wrongly assumes that everyone has equal digital access and literacy. While there are places to use computers, some women do not feel safe or feel stigmatised in public spaces.” - Jade Blakkarly, Juno CEO



Art for Recovery and Wellbeing Workshops

Throughout 2021, Juno has run a series of art workshops for our clients, proudly funded through Australia Post's Community Grants Program and the Harold Mitchell Foundation.

Women who have experienced homelessness often have poor mental health outcomes; worrying about paying the rent, constantly moving from place to place, or living in fear of a violent partner all take their toll. Trauma, anxiety and depression, and social isolation are common amongst women who have experienced homelessness.

At Juno, we see over 200 women and almost 300 children each year. Of those, over half have a diagnosed mental illness, and all are living in poverty. We see women with complex lives that require significant support, and art therapy has provided a much-needed release for these women during incredibly challenging times.

Research shows that the process of making art can help to reduce symptoms of anxiety and depression, as well as promote healing by allowing participants to explore their feelings and build self-confidence.

Through clay making, painting and other creative mediums, participants examined feelings around trauma and their own experiences – giving these women a voice and making their experiences visible when words are often difficult.

The workshops also provided participants with the opportunity to connect with other women who have had similar lived experiences, as well as link them to services when needed.

International Women's Day Event

For International Women's Day 2021, we held a lunch and art therapy event for the women in our service to relax, socialise and enjoy each other's company. The day kicked off with a morning tea, followed by an art workshop. All of the women that attended were also provided with a care pack of essential items via Share The Dignity. We thank them for their support.

“

“During the art therapy I was able to focus on that only, instead of everything else that's going on. I was totally focused on doing that thing, nothing else.”

“These events give me a reason to get out of the house.”



“

“I have enjoyed these workshops. Meeting with other women and hearing their stories. Everyone has a voice in these sessions, and there is no judgement.”

– Art Workshop Participant

“I am more happy and satisfied as I am doing something for myself. At home, I worry about cooking and cleaning; this time is for myself.”

– Art Workshop Participant

“I am inspired to get back into artwork and try and find more time to do things for myself.”

– Art Workshop Participant

Thank you to our donors

This year we were fortunate to receive the generous support of a number of individuals and organisational donors.

We thank the Department of Families, Fairness and Housing for their ongoing funding that supports our core homelessness and family violence case management responses.

We also extend our thanks and gratitude to a number of philanthropic organisations who have supported our work this past financial year.

The Lord Mayor's Charitable Fund (LMCF) and Phyllis Connor Memorial Trust (administered by Equity Trustees) who seed-funded the establishment of our EMPower (Economic Mobility Power) pilot. We also thank the LMCF for a larger grant that will enable us to expand and grow the program to support more women and we are forever grateful for their ongoing support.

“Lord Mayor's Charitable Foundation provided Juno with a small grant to translate the EMPower program to the Australian context, and a larger grant to trial the program. The EMPower program is an intensive, wrap around individualised service, which has been developed for the Australian setting. The Foundation encourages new innovative ideas of this type and solutions to create pathways that prevent homelessness.” - Dr Catherine Brown OAM, Chief Executive Officer of the LMCF.

We are also thankful to the doTERRA Healing Hands Foundation Australia and New Zealand (dHHFANZ) who have generously funded Juno's Rapid Response Clinic, a drop-in clinic providing critical support to women at risk of homelessness.

We also thank Darebin City Council for their enthusiastic support of two Juno projects through Darebin City Council's Community Grants Program, and their commitment to women and housing. Coming Home, a podcast by Juno that looks deeply how women's homelessness is fundamentally different to men's and the systemic drivers that lead to women becoming homeless and 'Powering Future Choices', community workshops for women over 50 on options and supports available to reduce the risk of housing stress and crisis later in life. We also extend our thanks to the Bennelong Foundation who generously co-funded our 'Powering Future Choices' community workshops, along with Darebin City Council.

Last but by no means least, we acknowledge the valuable and continued support from StreetSmart over a number of years. StreetSmart raises funds to support smaller grassroots organisations doing vital work to support people experiencing homelessness. Through their support, we are able to provide individualised responses in assisting women to reestablish themselves in new homes. We are also incredibly grateful to #GoKindly, who continue to be a valued supporter of Juno and our programs, especially through some of the most challenging times for the community, brought on by continued restrictions and lockdowns.

We are also incredibly grateful for the continued generosity of our donor community whose unwavering commitment allows us to provide essential support to women and children.



Families,
Fairness
and Housing



mercy foundation®

Financial Statements

For year ending 30 June 2021





Treasurer's Report

For year ending 30 June 2021

I wish to present the audited financial reports for 2021.

Juno's focus in 2021 has continued to be the focus on managing through the COVID-19 pandemic and focusing on the safety and wellbeing of clients and staff. The strategic focus has continued the journey of building a strong foundation for sustainability and continue the journey to implement the strategy to further expand the impact in the community and to clearly position our strength. This was underpinned by the rebranding of WISHIN into Juno.

Juno ended the year with a profit of \$71,692. The pandemic support received in both FY20 and FY21 offset high operating costs. Management and the Board's focus has continued to be on the identification of opportunities to reduce operating expenses and new revenue streams through grant applications. As a result, Juno was successful with a number of targeted grant applications this year.

Again, I would like to express my sincere gratitude to our Finance Manager, Muthuni. Muthuni has been instrumental in working with the Risk and Finance sub-committee in building our monthly reports, annual budget and working with the auditors to prepare the financial statements. She is instrumental in helping me as a treasurer as well as being a key driver for Juno to keep track of the financial position.

Saward Dawson have prepared our annual audited accounts and I move that we accept the audited reports for the year ending 30 June 2021.

As per good management practice suggests, management have proposed to change our auditors to Collins & Co Audit Pty Ltd in Footscray. As treasurer, I move that we use them as our auditors in FY22.

Alexandra Fink
Treasurer

Juno Services Inc

ABN: 53 578 663 810

Statement of Income and Expenditure and Other Comprehensive Income

For the Year Ended 30 June 2021

	Note	2021 \$	2020 \$
Revenue	3	1,792,751	1,581,089
Employee benefits expense		(1,324,023)	(1,060,638)
Depreciation and amortisation expense		(50,304)	(47,438)
Direct client expenses		(106,315)	(132,990)
Office expenses		(85,321)	(64,021)
Donation expenses		(15,214)	(25,297)
Audit and accounting fees		(10,295)	(6,950)
Motor vehicle expenses		(19,873)	(22,805)
Rental expenses		(37,367)	(36,450)
MEL Project		(5,608)	(34,302)
Other expenses		(66,739)	(33,902)
Strategic Planning expenses		-	(16,426)
Surplus (Deficit) for the year		71,692	99,870
Other comprehensive income for the year		-	-
Total comprehensive income (deficit) for the year		71,692	99,870

Juno Services Inc

ABN: 53 578 663 810

Statement of Financial Position

As at 30 June 2021

	Note	2021 \$	2020 \$
ASSETS			
CURRENT ASSETS			
Cash and cash equivalents	4	523,847	257,167
Trade and other receivables	5	3,050	121,573
Financial assets	6	130,348	130,196
Other assets	7	21,637	12,000
TOTAL CURRENT ASSETS		678,882	520,936
NON-CURRENT ASSETS			
Plant and equipment	8	132,087	143,350
Intangible assets	9	153,785	160,692
TOTAL NON-CURRENT ASSETS		285,872	304,042
TOTAL ASSETS		964,754	824,978
LIABILITIES			
CURRENT LIABILITIES			
Trade and other payables	10	124,914	102,851
Employee benefits	11	96,086	76,509
Other liabilities	12	138,365	118,476
TOTAL CURRENT LIABILITIES		359,365	297,836
NON-CURRENT LIABILITIES			
Employee benefits	11	12,490	5,935
TOTAL NON-CURRENT LIABILITIES		12,490	5,935
TOTAL LIABILITIES		371,855	303,771
NET ASSETS		592,899	521,207
EQUITY			
Accumulated surpluses		592,899	521,207
TOTAL EQUITY		592,899	521,207

The accompanying notes form part of these financial statements.

Juno Services Inc

ABN: 53 578 663 810

Statement of Changes in Equity

For the Year Ended 30 June 2021

2021

	Accumulated surpluses	Total
	\$	\$
Balance at 1 July 2020	521,207	521,207
Surplus for the year	71,692	71,692
Balance at 30 June 2021	<u>592,899</u>	<u>592,899</u>

2020

	Accumulated surpluses	Total
	\$	\$
Balance at 1 July 2019	421,337	421,337
Surplus for the year	99,870	99,870
Balance at 30 June 2020	<u>521,207</u>	<u>521,207</u>

The accompanying notes form part of these financial statements.

Juno Services Inc

ABN: 53 578 663 810

Statement of Cash Flows

For the Year Ended 30 June 2021

	2021	2020
Note	\$	\$
CASH FLOWS FROM OPERATING ACTIVITIES:		
Payments to suppliers and employees	(1,775,561)	(1,523,077)
Receipts from government bodies, donors and sundry income	2,073,825	1,707,806
Interest received	703	3,463
Net cash provided by/(used in) operating activities	14 <u>298,967</u>	<u>188,192</u>
CASH FLOWS FROM INVESTING ACTIVITIES:		
Redemption of term deposits	(152)	29,804
Payment for property, plant and equipment	<u>(32,135)</u>	<u>(31,164)</u>
Net cash used by investing activities	<u>(32,287)</u>	<u>(1,360)</u>
Net increase/(decrease) in cash and cash equivalents held	266,680	186,832
Cash and cash equivalents at beginning of year	<u>257,167</u>	<u>70,335</u>
Cash and cash equivalents at end of financial year	4 <u><u>523,847</u></u>	<u><u>257,167</u></u>

The accompanying notes form part of these financial statements.

Juno Services Inc

ABN: 53 578 663 810

Statement by Members of the Board

The board has determined that the association is not a reporting entity and that this special purpose financial report should be prepared in accordance with the accounting policies outlined in Note 2 to the financial statements.

In the opinion of the Members of the Board:

1. there are reasonable grounds to believe that Juno Services Inc. is able to pay all of its debts, as and when they become due and payable;
2. the financial report gives a true and fair view of Juno Services Inc's financial position as at 30 June 2021 and of its financial performance for the year then ended; and
3. the financial statements and notes satisfy the requirements of the *Australian Charities and Not-for-profits Commission Act 2012*.

This declaration is made in accordance with a resolution of the Board and is signed for and on behalf of the Board by:



(Board Member)



(Board Member)

Dated 21/10/21

Juno Services Inc

ABN: 53 578 663 810

Auditors Independence Declaration under Section 60.40 of the Australian Charities and Not-for-profits Commission Act 2012

In accordance with the requirements of section 60.40 of the *Australian Charities and Not-for-profits Commission Act 2012*, as auditor for the audit of Juno Services Inc for the year ended 30 June 2021, I declare that, to the best of my knowledge and belief, there have been:

- a) No contraventions of the auditor independence requirements of section 60.40 of the *Australian Charities and Not-for-profits Commission Act 2012* in relation to the audit; and
- b) No contraventions of any applicable code of professional conduct in relation to the audit, and Accounting Professional and Ethical Standards.


Saward Dawson


Jeffrey Tulk
Partner

Blackburn

Dated: 5 November 2021

Juno Services Inc

ABN: 53 578 663 810

Independent Audit Report to the Juno Services Inc

Report on the Financial Report

We have audited the accompanying financial report being a special purpose financial report, of Juno Services Inc, which comprises the statement of financial position as at 30 June 2021, the statement of income and expenditure and other comprehensive income, statement of changes in equity and the statement of cash flows for the year then ended, notes comprising a summary of significant accounting policies and other explanatory information, and the statement by Members of the Board.

In our opinion, the accompanying financial report of Juno Services Inc has been prepared in accordance with Division 60 of the Australian Charities and Not-for-profits Commission Act 2012 and the Associations Incorporation Reform Act 2012 (VIC), including:

- (i) giving a true and fair view of the association's financial position as at 30 June 2021 and of its financial performance and cash flows for the year then ended on that date; and
- (ii) complying with Australian Accounting Standards to the extent described in Note 1 to the financial statements, Division 60 of the Australian Charities and Not-for-profits Commission Regulation 2013 and the Association Incorporation Reform Act 2012 (VIC).

Basis for Opinion

We conducted our audit in accordance with Australian Auditing Standards. Our responsibilities under those standards are further described in the Auditor's Responsibilities for the Audit of the Financial Report section of our report. We are independent of the association in accordance with the auditor independence requirements of Division 60 of the Australian Charities and Not-for-profits Commission Act 2012 and the ethical requirements of the Accounting Professional and Ethical Standards Board's APES 110 Code of Ethics for Professional Accountants (the Code) that are relevant to our audit of the financial report in Australia. We have also fulfilled our other ethical responsibilities in accordance with the Code.

We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our opinion.

Emphasis of Matter - Basis of Accounting

We draw attention to Note 1 to the financial report, which describes the basis of accounting. The financial report has been prepared for the purpose of fulfilling the board members' financial reporting responsibilities under the Australian Charities and Not-for-profits Commission Act 2012 and the Associations Incorporation Reform Act 2012 (VIC). As a result, the financial report may not be suitable for another purpose. Our opinion is not modified in respect of this matter.

Juno Services Inc

ABN: 53 578 663 810

Independent Audit Report to the Juno Services Inc

Responsibilities of Board Members for the Financial Report

The board members of the association are responsible for the preparation of the financial report that gives a true and fair view and have determined that the basis of preparation described in Note 1 to the financial report is appropriate to meet the requirements of the Associations Incorporation Reform Act 2012 (VIC) and the Australian Charities and Not-for-profits Commission Act 2012 and is appropriate to meet the needs of the members. The board members' responsibility also includes establishing and monitoring such internal control as the board members determine necessary to enable the preparation of a financial report that gives a true and fair view and is free from material misstatement, whether due to fraud or error.

In preparing the financial report, the board members are responsible for assessing the association's ability to continue as a going concern, disclosing, as applicable, matters related to going concern and using the going concern basis of accounting unless the board members either intend to liquidate the association or to cease operations, or have no realistic alternative but to do so.

Auditor's Responsibility for the Audit of the Financial Report

Our objectives are to obtain reasonable assurance about whether the financial report as a whole is free from material misstatement, whether due to fraud or error, and to issue an auditor's report that includes our opinion. Reasonable assurance is a high level of assurance, but is not a guarantee that an audit conducted in accordance with Australian Auditing Standards will always detect a material misstatement when it exists. Misstatements can arise from fraud or error and are considered material if, individually or in the aggregate, they could reasonably be expected to influence the economic decisions of users taken on the basis of the financial report.

As part of an audit in accordance with Australian Auditing Standards, we exercise professional judgement and maintain professional scepticism throughout the audit. We also:

- Identify and assess the risks of material misstatement of the financial report, whether due to fraud or error, design and perform audit procedures responsive to those risks, and obtain audit evidence that is sufficient and appropriate to provide a basis for our opinion. The risk of not detecting a material misstatement resulting from fraud is higher than for one resulting from error, as fraud may involve collusion, forgery, intentional omissions, misrepresentations, or the override of internal control.
- Obtain an understanding of internal control relevant to the audit in order to design audit procedures that are appropriate in the circumstances, but not for the purpose of expressing an opinion on the effectiveness of the association's internal control.
- Evaluate the appropriateness of accounting policies used and the reasonableness of accounting estimates and related disclosures made by the association.

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Juno Services Inc

ABN: 53 578 663 810

Independent Audit Report to the Juno Services Inc

- Conclude on the appropriateness of the association's use of the going concern basis of accounting and, based on the audit evidence obtained, whether a material uncertainty exists related to events or conditions that may cast significant doubt on the association's ability to continue as a going concern. If we conclude that a material uncertainty exists, we are required to draw attention in our auditor's report to the related disclosures in the financial report or, if such disclosures are inadequate, to modify our opinion. Our conclusions are based on the audit evidence obtained up to the date of our auditor's report. However, future events or conditions may cause the association to cease to continue as a going concern.
- Evaluate the overall presentation, structure and content of the financial report, including the disclosures, and whether the financial report represents the underlying transactions and events in a manner that achieves fair presentation

We communicate with those charged with governance regarding, among other matters, the planned scope and timing of the audit and significant audit findings, including any significant deficiencies in internal control that we identify during our audit.


Saward Dawson



Jeffrey Tulk
Partner

Blackburn VIC

Dated: 5 November 2021

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Our Supporters

Our work at Juno is made possible by the tremendous support, partnership and collaboration of a range of organisations and individuals.

THANK YOU

- > Australia Post's Community Grants Program
- > Australian Communities Foundation
- > Bennelong Foundation
- > Business support grant from Department of Jobs, Precincts and Regions
- > Count Charitable Foundation through Seward Dawson
- > Darebin City Council's Community Grants Program
- > doTERRAHealing Hands Foundation Australia and New Zealand (dHHFANZ)
- > #GoKindly
- > Grill'd
- > Harold Mitchell Foundation
- > Haven Home Safe
- > Hyphen. Stories, well told.
- > Inner North Community Foundation
- > Karma Currency
- > Lee Green & Co Pty Ltd
- > Lord Mayor's Charitable Foundation
- > Mercy Foundation
- > Phyllis Connor Memorial Trust (administered by Equity Trustees)
- > Share The Dignity
- > Street Smart
- > Stronger Communities Grant
- > Welcome to Brunswick Burgers



Please Support Our Work

Your donations enable us to help some of the most marginalised women and children in Melbourne's north.

Together, we can transform lives into ones of safety, stability and optimism.

Be part of the movement for real change, so that we can:

- Provide tailored responses to women and their children
- Help women move into safe, permanent and affordable housing
- Offer connection activities that promote the wellbeing of our clients
- Advocate for a redesign of the current homelessness system to meet the unique needs of women

If you would like to make a donation, please email admin@juno.org.au or call (03) 8692 2020



JUNO



JUNO

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