



JUNO

*celebrating*



*years*

ANNUAL REPORT **21-22**

## Acknowledgement of Country

*Juno acknowledges the Traditional Custodians of the lands and waters upon which we work, live and play, the Wurundjeri people of the Kulin nation and pay our greatest respect to Elders past and present. We recognise the Wurundjeri people's long history on, and the care they give to this land, as they have for thousands of years. We remember this land has never been ceded. It was, is and always will be traditional Aboriginal land.*

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# About Juno

Juno is a support and advocacy organisation working across Melbourne. We provide gender-specific services that empower women and non-binary people that have experienced homelessness, housing stress, financial stress and family violence. We advocate to raise awareness of the unique issues women face and change the systems and structures which contribute to gendered poverty, homelessness and family violence.

This year we celebrate the 20<sup>th</sup> anniversary of Juno (previously Women's Information Support and Housing In the North). Since 2002, we have supported thousands of women and their children who have experienced homelessness and family violence to achieve stability and safety. Looking forward, Juno is working to highlight the drivers and impacts of gendered poverty, including homelessness and family violence, partner with those most affected, and pilot new approaches that create long-term opportunities for safety and economic independence.



## VISION:

A community where all women and gender diverse people and their children are safe, empowered and thrive.



## MISSION:

Partnering with women and gender diverse people to support their safety, increase their independence and enable them to thrive.

## VALUES



### FEMINISM & INTERSECTIONALITY

We respect the diverse experiences, identities, knowledge and strengths of women and gender diverse people and strive to empower them to realise their full potential.



### COLLABORATION & CREATIVITY

We partner with women and gender diverse people to support them to connect to safety and independence. We recognise the inherent strength of working in partnership across the sectors and with communities to deliver our vision.



### EQUITY & JUSTICE

We recognise the range of inequities women and gender diverse people face and actively seek to challenge and address these through our service and advocacy. We create spaces and platforms that amplify the diverse voices of those experiencing gender-based poverty. We advocate for gender equity and justice.



### COURAGE & ACCOUNTABILITY

We strive for our work to be high quality and grounded in evidence to make impactful change. We are accountable to the clients and communities we partner with. We speak up and are willing to take risks and make change.

## 2022 – 2024 STRATEGIC GOALS

1

Our high-quality tailored services support our clients to achieve their goals

2

Our work is effective, evidence-based and client-driven

3

We increase our impact and facilitate social change through partnerships and advocacy

# Chair's Message

The past year has again been one of great progress for Juno. It marks 20 years since the organisation formed, known at the time as Women's Information, Support and Housing in the North (WISHIN). Today, as Juno, we continue to support women and non-binary people through the crisis of experiencing homelessness and family violence. Over the past three years we have expanded our support to include early intervention and prevention programs, and new service initiatives focused on recovery and capacity building.



In the 2021-2022 financial year, Juno engaged with our clients, staff, Board and partner organisations to contribute to the development of our new three-year strategic plan. The plan outlines Juno's ongoing commitment to highlighting the drivers and impacts of gendered poverty, including homelessness and family violence. We will continue to work in partnership with like-minded organisations to develop new approaches to creating opportunities for women and non-binary people to achieve safety and economic independence.

Our work with our clients and in the community is only possible because of the commitment and passion of our people. This year the staff of Juno continued to bring their enthusiasm, dedication, skill, respect and hope to their work. The team have remained a consistent and steady presence for the women and non-binary people who come to our service. The Board extends our gratitude and sincere thanks to our wonderful staff.

In June our CEO of 5 years, Jade Blakkarly, left Juno to take up another leadership role in the sector. On behalf of the Board, I thank Jade for her significant contribution to Juno. Under Jade's leadership, Juno expanded our client support to include early intervention and prevention programs, new service initiatives focused on recovery and capacity building and an expansion in our advocacy work. Jade built a highly skilled, caring and committed culture within Juno, ensuring we are well placed to deliver our new strategic plan and continue to build on the success of the past 5 years.

The Juno Board thanks Kristen and Pai for stepping in to act as Co-CEOs since Jade's departure. They have done an outstanding job in leading Juno, supporting staff and our clients over the past few months. We look forward to welcoming our newly appointed CEO who will commence with Juno in late 2022.

I also wish to acknowledge the women who volunteer on the Juno Board and thank them for their governance, knowledge, insights and skills. During the year Alexandra Fink left the Board after serving for 5 years as our Treasurer. We thank Alex for her valuable contribution over this time. This year Elizabeth McMahon joined the Board bringing a wealth of skills and experience.

This has been my last year as Chair of Juno as I will be stepping off the Board in November at the end of my Board tenure. It has been my privilege to serve on the Board and as Chair of this remarkable organisation for 6 years. I have enjoyed working with such dedicated and knowledgeable women on the Board and Juno staff, and I feel proud to have contributed to Juno's achievements over this time.

Looking ahead, 2023 will be another exciting year for Juno as we welcome a new CEO and commence implementation of our new strategic plan to progress our vision of a community where all women and non-binary people and their children are safe, empowered and thrive.

**Melissa Clarkson**  
Chair

# Co-Acting CEO's Report



We feel grateful to have worked alongside Jade and wanted to take this opportunity to acknowledge her significant impact during her time as CEO.

We would like to take this opportunity to acknowledge the work of our staff, peer educators, Board and funders in supporting women and non-binary people experiencing homelessness and family violence. As our communities have experienced the ongoing impact of the pandemic, you have shown resilience and strength and your support has not wavered.

As we start to move out of the pandemic, we would like to reflect on what it meant during that time for people struggling to have higher income safety nets, more rental security, and housing-first approaches. These supports should not be disappearing on the other side of the pandemic.

Alongside our traditional and critical case management, providing homelessness and specialist family violence support, we have also been working with individuals experiencing early signs of being at risk of homelessness and women working on long-term goals for economic independence. In the 2021-2022 financial year we grew these new programs, receiving additional funding to expand the number of women and non-binary people we support.

Our early intervention and prevention programs include Powering Future Choices, a peer education program that aims to prevent older women living on low incomes from experiencing homelessness by equipping them with the knowledge and resources to seek help early before they reach a homelessness crisis.

This year we continued to run the Rapid Response Clinic with the goal of preventing women from becoming homeless. The weekly drop-in clinic offers information and support to low-income women who need short-term assistance with tenancy rights, accessing private rental, navigating Centrelink, applying for public housing, and managing bills and debts.

Juno's EMPower program takes a new approach to supporting women to recover from the impacts of trauma and build a strong, economically secure and thriving future for themselves and their families. EMPower works in partnership with women who have experienced homelessness to set and reach goals across life domains including family, housing, health and wellbeing, finances, career and employment.

We also successfully completed our accreditation. This was a time-consuming process for the team, but overall, a great success. The process was very helpful in identifying all of Juno's processes and procedures and confirming the excellent service we provide, as well as focusing our continuous improvement work for the future. The Juno staffing team came together to provide the considerable evidence required for accreditation, with incredible work and effort, particularly by Imelda and Jade.

## *Specific thanks to Jade Blakkarly and our Chair Melissa Clarkson*

We would like to take this opportunity to thank Jade Blakkarly, who was our leader for the past five years. Jade has recently moved to a new role as CEO of WIRE, and we wish her every success in her new role. We feel grateful to have worked alongside Jade and wanted to take this opportunity to acknowledge her significant impact during her time as CEO.

A huge thank you also to our outgoing chair Melissa Clarkson who has chaired the WISHIN and Juno Board for the past five years. During this time, the Board has provided strong governance and a clear strategic vision that has focused us on the gendered drivers of homelessness and family violence and built our evidence base and capacity to respond. The support of the Board over the pandemic in particular enabled Juno not only to deliver our core services but grow in innovation.

Kristen Dearthcott and Pai Rittichai  
Co-Acting CEOs

# Board members 2021-2022

**Chair:** Melissa Clarkson

**Deputy Chair:** Kirra Johnson

**Secretary:** Nayanisha Samarkoon

**Treasurer:** Alexandra Fink [resigned April 2022],  
Geeta Kulkarni

**Members:** Elizabeth McMahon,  
Judit Brown, Marquita Nolan

A huge thank you to Alexandra Fink who resigned as Treasurer this year for her generous time and skillful contribution to the Board.

## Staff 2021-22

**Chief Executive Officer:** Jade Blakkarly

**Strategic Service Manager:** Tanya McColl

**Finance Manager:** Muthuni Fernando

**Quality and Compliance Advisor:** Imelda Rennick

**Partnerships and Development Lead:** Kristen Dearthcott

**Program Manager Hume Merri-bek:** Shannon Hollick

**Program Manager NEMA and EMPOWER:** Pai Rittichai

**EMPOWER Coaches:** Tessa Douglas, Shazia Syed

**Communications and Project Coordinator:** Alice Chambers

**Community Projects and Connections Worker:** Natalie Armstrong

**Admin and Accounts Officer:** Monica Ter Huurne

**Admin and Finance Officer:** Carmen Agius

**Homelessness Team:** Anushia, Akansha, Jodie, Rachel K,  
Rachel O, Tess, Zoe

**Family Violence Team:** Jacinta, Louella, Steph



# 2021-2022 Snapshot

During 2021-22 financial year Juno supported



## 311

(support periods)

Women and non-binary people

## 261

Children and youth (up to 25)

65%

The % that had children or young people with them

33%

The % of women without children

2%

The % in other family groups

*Support periods reflect the number of times Juno works with individual clients (some clients need more than one period of support)*



30%

The % of women aged over 45



24%

The % of children under 5



9%

Women we worked with identified as Aboriginal and/or Torres Strait Islander



17%

The % of clients that were born overseas



**56** women who identify as culturally and linguistically diverse

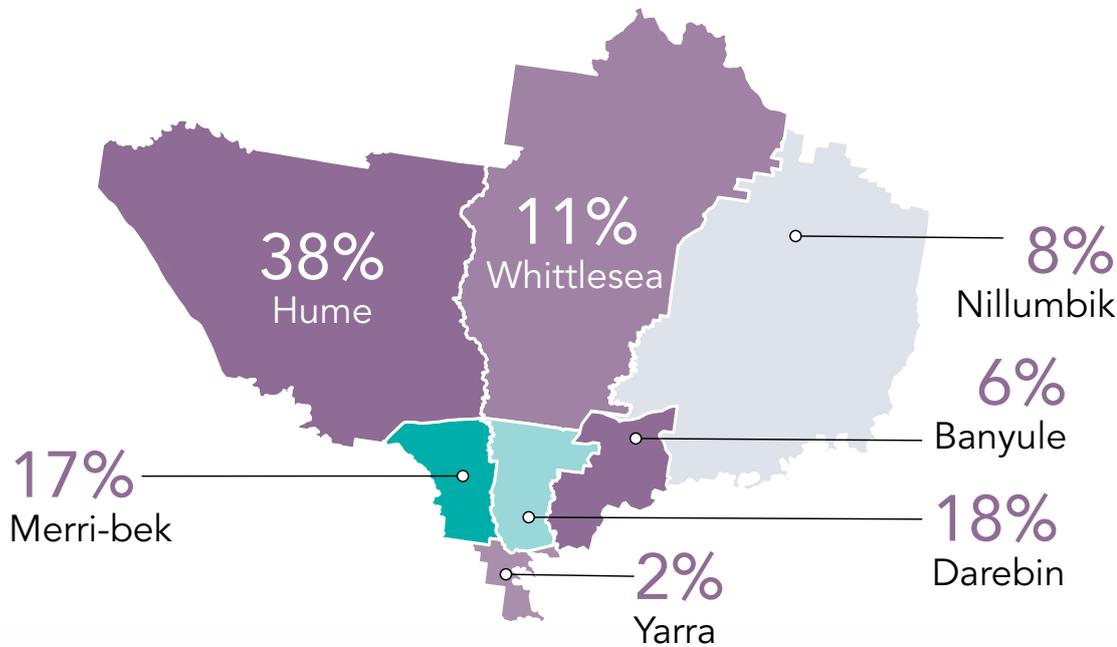
**They came to Australia from**

**30** Different countries. England, Iran, Iraq, Philippines and USA were the most common countries clients migrated from.

**20** Different languages spoken at home

## Women and their children become homeless for many reasons and often there is more than one issue significantly impacting their situation

Juno works across the seven local government areas that make up Melbourne's northern suburbs.



We also worked with 72 people outside of these regions due to the Coronavirus pandemic and support provided through the Homeless Engagement Assessment Response Team (HEART) initiative.

### Demographics

WHEN WE ASKED THE WOMEN WE WORKED WITH WHY THEY WERE HOMELESS, THIS IS WHAT THEY TOLD US:



**78%**  
said family violence was a reason



**41%**  
said lack of affordable housing



**39%**  
said financial difficulties



**41%**  
faced a housing crisis



**6%**  
impacted by no family or community support



**55%**  
of women said family violence was the MAIN reason for seeking assistance. That's 171 women.

When clients started working with Juno:



**16%**  
Were homeless/without permanent address for more than 6 months



**45%**  
Were in short term/ emergency accommodation



**18%**  
Were sleeping rough/ or in non-conventional housing



## Celebrating 20 years: Our History

Juno's story began in 2002, when four women's organisations came together to form Women's Information, Support and Housing in the North, known to many as WISHIN. CHAIN Youth Housing (which began back in the early 1980s); Young Women's Housing Shopfront; Single Women In Supportive Housing Options; and Safe Place for Women. These organisations brought together expertise in mental health, homelessness, and family violence.

So even though we've only been officially in existence since 2002, our history of supporting and advocating for women who've experienced homelessness, family violence, sexual abuse, and mental illness stretches back more than 35 years.

*Since our inception, we have been empowering women to achieve stable housing, safety and independence whilst continuing to evolve as an organisation, led by many women committed to our mission, vision and values.*

For 18 years Juno operated as WISHIN, supporting women facing the most complex and multifaceted challenges. We are proud of our long history and the many women

who have worked with WISHIN over the years. We are also proud of the women who have trusted us to support them and shared their stories and lives with us, often when they were at their most vulnerable.

*We acknowledge the resilience and resistance of victim survivors and women and non-binary people who have faced homelessness, who have always and continue to inspire and drive us to speak out and advocate for change.*



WISHIN Women's Car Sleepout, 2011

## Path forward

In 2020, we embarked on a new era in the life of the organisation, rebranding as Juno to better reflect the organisation we became and are becoming. As Juno, we continue this legacy, supporting women and non-binary people with the most complex and challenging issues including homelessness, poverty, family violence, mental ill-health, trauma, and involvement with the justice system.

Today we are working with more than 350 women and non-binary people and their children annually through our unique, gender-specific and trauma-informed programs and services. We primarily support those in crisis to find secure accommodation and access resources. We also support women and non-binary people to find and move into housing, access other specialised supports, recover from trauma, increase their financial independence, and connect to their communities.

*A lot has changed since 2002, but our focus of supporting and empowering women and non-binary people has not.*

We are engaging in new and creative ways to empower women and non-binary people experiencing or at risk of family violence and homelessness

to build personal, household and economic security. In 2020, we launched a pilot of the EMPOWER program, coaching women to identify barriers to employment and achieve financial independence. In 2021-2022 we ran Powering Future Choices, a peer-education program that builds the capacity of older women at risk of homelessness to access support early in order to avert future housing crises. We also launched our Rapid Response Clinic, which provides early intervention support to women and non-binary people experiencing housing or financial stress.

*20 years of service is worth celebrating - Established two decades ago to support women at risk of or experiencing homelessness and family violence, today Juno is the only gender-specific, non-faith-based homelessness service in Melbourne's northern region.*

With the housing affordability crisis in Australia and shockingly high rates of family and domestic violence, our work is needed now more than ever. Going forward, we are committed to ongoing advocacy, alongside our services and programs, to raise awareness of the unique issues women face and change the systems and structures that contribute to gendered poverty, homelessness and family violence.



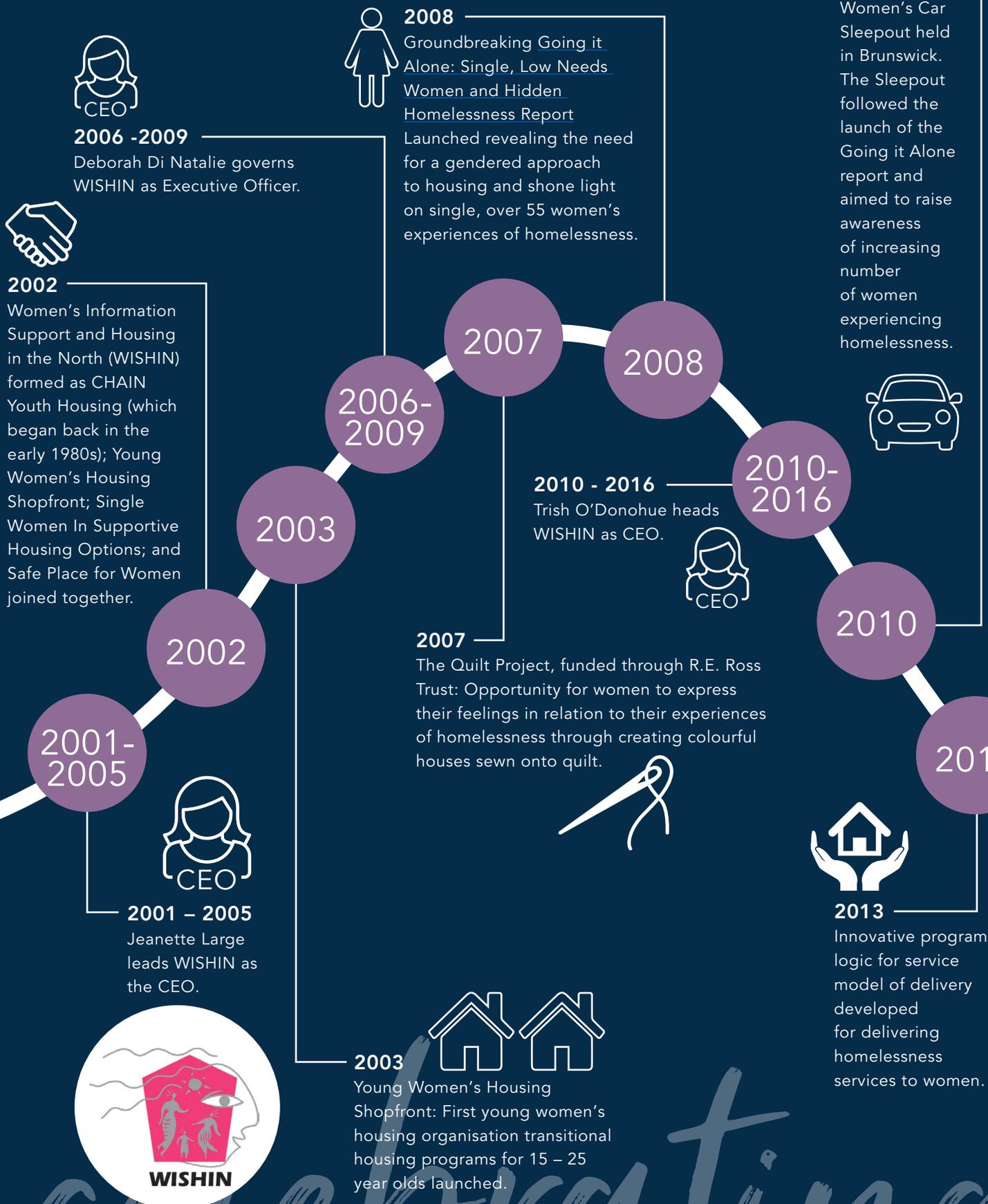
Juno (then WISHIN) event, 2017



“It is a delight to be witnessing WISHIN’s (now Juno) 20th anniversary. The support and services provided by WISHIN have always been of a high standard, and it’s been a delight to watch it continue to grow, expand its offerings to vulnerable women and witness the work it has achieved of building women’s capacity in so many areas. Congratulations Juno, may you continue to grow and prosper further to meet the ongoing need to address the gender inequality we face in our society through the new and innovative programs you continue to implement and provide.”

- Jeanette Large,  
WISHIN CEO  
from 2001 - 2005

# Juno Timeline 2002 - 2022



*celebrating*



**2017**  
WISHIN participated in the A New Approach to Single Households (ANASH) Panel along with partner agencies and a consumer representative focused on providing flexible, innovative and creative approaches in challenging systems barriers, providing assertive outreach support and prioritising keeping people safe and housed with long term support.

**2019**  
Crisis in Crisis Report launched by Northern and Western Homelessness Networks. Report into the state of short-term accommodation for people who are homeless, highlighting the particular dangers of this kind of accommodation to the safety of women and their children.  
  
Moved from Glenroy to Preston as services expanded.

**2021**  
Juno brings Economic Mobility Pathways model to Australia. Having partnered with Boston-based global Economic Mobility Pathways network to adapt and pilot an integrated response, Juno launches EMPower, an intensive economic mobility coaching program that gives women the skills and confidence to thrive and achieve greater economic freedom.



**2017-2022**



**2017 - 2022**  
Jade Blakkarly employed as CEO to develop and grow WISHIN.

**2017**

**2020**  
WISHIN makes a submission to the Inquiry into Homelessness. The submission spotlighted women and children's unique experiences of homelessness, calling for it to be considered in future policy and funding. Juno was also formally invited to give evidence to the Inquiry's Committee.



**2021**  
WISHIN rebrands as Juno to reflect the organisation we have become and are becoming as we expand to work with individuals experiencing early signs of being at risk of homelessness and women working on long-term goals for economic independence, alongside our traditional case management.

**2016**

**2016**  
WISHIN hosts 'Lady in the Van' film fundraiser, in partnership with Women's Property Initiatives, to raise funds for WISHIN's 'For an End to Domestic Violence' brokerage program, which helped women retain their housing amid hardship and unexpected bills.

**2015**



**2015**  
Joint submission into Victorian Royal Commission into Family Violence. WISHIN joined with EDVOS, Safe Futures Foundation, Safe Steps and the Victorian Women's Trust to present solutions to address system gaps in Victoria's family violence response. Trish O'Donohue (CEO) and Ange O'Brien (Operations Manager) gave a witness statement at the Hearing.

Supported the Love Bites Program: A domestic violence and sexual assault prevention program for high school students across Australia.



20 years

# Early Intervention Support

## Rapid Response Clinic

Specialist Homelessness Services support people in immediate housing crises or those experiencing homelessness. However, the system does not have the capacity to assist people experiencing housing stress before a crisis occurs. Launched in April 2021, Juno's Rapid Response Clinic aims to provide early and brief intervention to women and non-binary people experiencing early housing or financial stress to prevent future homelessness.

Our weekly drop-in centre and helpline connects low-income women and non-binary people who need short-term assistance with key

information and practical support on housing and financial relief. This can include support to understand tenancy rights, rental coaching and advice, information on financial assistance, accessing material aid, applying for public housing, or connection to other support services.



"Rapid Response Clinic gave me all the contacts I needed to get me back on my feet."  
- Service User



"This service helps me to know what to do should I need to find alternative accommodation for myself and my children, in a hurry."  
- Service User

*Anglicare's Rental Affordability Snapshot demonstrates less than 1% of housing is affordable for single mothers on parenting payment, retirees on the aged pension and people living on disability support pensions. Increased income support during the pandemic temporarily reduced housing stress, however as supplements were slashed, more women are rapidly falling into rental stress and crisis.*

**Juno calls for urgent investment in more affordable housing and greater rental affordability, especially for victim survivors, so they are not forced to make the impossible choice between violence or homelessness.**

## Results

**In 2021-2022, our Rapid Response Clinic Workers assisted 107 individuals with information and support to get back on track.**

In an evaluation carried out by For-Purpose Evaluation, we found that more than half of Rapid Response Clinic users were experiencing housing stress, often combined

with family violence, financial stress and needing support for current homelessness. Our response work was often focused on providing private rental coaching to callers who were dealing with the flow-on impacts of family violence on their ability to sustain and gain tenancies. In a stressed and stretched system this service also played a key role

linking and referring to other services in the family violence system. As a result, clients reported a greater understanding of the housing sector and confidence to access services when or if they need them.

*A huge thank you to the doTERRA Healing Hands Foundation for their generous support of this project.*

“

“Juno linked me in with [a service] where I was able to get a case worker who has assisted me with finding social housing... and will be moving in next week sometime. They have helped more than anyone else possibly could.”  
- Service User



## Case Management

### Homelessness Support

In the 2021–2022 year, Juno’s Homelessness team worked with 145 women and non-binary people and 128 children to find permanent, safe and affordable homes or to address barriers related to their experiences of housing stress and crisis.

210

210 support periods opened

“

“Thank you for finding us our home and for all your ongoing support. I’m starting to feel like myself again! We are so happy in our new home! You have changed mine and my son’s life big time and I am so grateful.”  
– Juno client

COVID-19 restrictions and lockdowns again impacted the support Juno provided. We worked across Victorian Government-funded Homelessness Emergency Accommodation Response Team (HEART) to continue supporting clients and accompanying children who were rough sleeping to remain supported in emergency hotel accommodation across Melbourne.

While the additional HEF funding to enable this outcome was welcomed by the sector, supporting clients into safe and secure housing was considerably more challenging for our team during Melbourne’s multiple lockdowns. Rental inspections were postponed or held online, creating further barriers for our clients.

*Juno case managers provide comprehensive, empathetic, and expert-level support. We believe consumers genuinely receive a different experience from us than other housing providers, which is reflected in the feedback we receive.*

As Homelessness Access Points returned to pre-pandemic levels of Housing Establishment Fund (HEF) funding, this meant decreased motel funding and limited financial support available for household set-up. This has increased pressure on the team in terms of supporting clients in more vulnerable positions (such as rough sleeping or living in their car) and needing to search more widely for financial support options for clients who have

secured stable housing. We have also seen an increase in referrals for clients with pets, which can further reduce housing options.

*“One of the core issues we have seen is finding suitable and affordable private rentals for clients – especially for single people on support payments. There is simply not enough housing available, both private rentals or social and public housing properties.” – Program Manager*

We continued to work with Haven; Home, Safe to provide support to the women and non-binary people over 45 living in a local transitional housing property. This meant ensuring the property was a safe space for the tenants and that clients entering the house were supported and were the right fit for a shared living environment.

We were thankful to also receive additional funding from the Victorian Government to support clients to access COVID-19 vaccinations and targeted health information. This project funded two additional short-term case managers, increasing our organisation’s capacity and leading to strong partnerships across the health and homelessness sectors.

Over the year, we have strengthened our connections with valued partners, including Women’s Property Initiatives (WPI), Haven; Home, Safe, VincentCare and Women’s Housing Limited. As a result, we have referred several clients to WPI properties and affordable housing properties through Haven; Home, Safe. These networks have been an excellent resource for finding suitable, stable, and safe accommodation options for our clients.

## Family Violence

### Our Specialist Family Violence workers together supported 133 individual women and 101 children and youth.

Family violence continues to be the main reason the women and non-binary people we support are pushed into homelessness, followed by a lack of affordable housing and financial difficulties. This financial year, 171 or 55% of the people we supported told us that family violence was the main reason they sought support, a 10% increase from last year.

The pandemic again brought on additional challenges for our team and, of course, the people we support. Extended lockdowns presented added layers in assessing and managing the safety risk of victim survivors. Financial hardship coupled with more time spent at home placed many women at increased risk of violence. We also noticed our family violence referrals dropped, which we believe was partly due to victim survivors’ inability to access services because COVID-19 restrictions kept them at home with the perpetrator.

Our Family Violence team adapted to new ways of working, while continuing to provide person-centered, trauma-informed and tailored family violence support. This included education around client’s rights, safety planning, support to apply for Intervention Orders, relevant referral pathways and support to access brokerage. The case managers provided both practical and emotional support through what are undeniably incredibly tough times.

Our team have again noticed an increasing trend in women experiencing technology-facilitated

abuse. Our family violence workers have been liaising with WESNET around options for increased tech safety and distributing alternative modes of communication early in support periods.

Our Specialist Family Violence worker returned to the outpost role at VincentCare and Haven; Home, Safe, in December 2021 and April 2022 respectively, for the first time since COVID-19 restrictions came into place in 2020. This has facilitated an increase in family violence referrals and a deepening of the relationship between services as we progress our unique specialist family violence response to victim survivors presenting at Homelessness Access Points.

*“I can’t thank you enough. You have literally made more moves in the short amount of time we’ve worked together than anyone has since I reached out for help.”*  
– Juno Client



We are forever proud of the resilience and commitment of the Homelessness and Family Violence teams and their ability to support women and non-binary people - and accompanying children - with multifaceted and complex needs. We thank you for your passion, dedication and creativity when it comes to providing vital support to clients.

*Juno acknowledges the support of the Victorian Government.*



## Case Studies

### Tara

Tara, 34, was referred to Juno for housing support after leaving her interstate home due to family violence. She experienced ongoing family violence, including coercive control, with her now ex-wife using controlling behaviours and financial abuse over many years.

Tara had found a way to leave her relationship and move interstate safely, although without a house to go to, she spent months couch surfing with friends before being referred to Juno.

Tara identified several tasks that she needed support with. In particular, she was having difficulty navigating a new service system. She needed support to establish her new tenancy, transfer her work cover claim and link to appropriate family violence support (including counselling).

Tara's Case Manager explored her needs with her to provide tailored and appropriate support. Tara is a proud member of the LGBTQIA+ community and regularly commented on the need for a service response with an LGBTQIA+ lens. As an intersectional organisation, Juno ensured culturally appropriate support, considering Tara's identified

neurodiversity and her LGBTQIA+ status.

During the conversation, Tara expressed struggling with her mental health but that it had improved significantly since learning she would have a place to live, having secured a private rental. Tara stated she was ready to start her new life away from violence.

Her Case Manager was able to apply for a Family Violence Flexible Support Package, carry out safety planning, and ensure Tara had food and essential supplies through material aid support. They also liaised and advocated with other services to ensure they provided appropriate and culturally specific support. Her Case Manager also connected Tara with resources and information to support her recovery and interstate move with a holistic view, such as connection to social groups in line with her hobbies.

“

The case worker kept following up and contacting me when I was really struggling with burnout, to communicate, to keep going, and was losing hope. They managed to create a safe space and build trust with me, despite never meeting in person, which is a great feat considering my previous experiences with other support services, people in general and disappointments before that. The case worker at Juno listened to what I needed and provided practical support and helpful solutions while not overwhelming me with unnecessary information or handballing me to other services. The Juno worker could clearly define and prioritise my needs by asking broader and deeper questions. The holistic approach combined with problem-solving skills and teaming it up with practical solutions placed into action and strong advocacy is what made a difference. The biggest factor would be genuine care, honesty and authenticity from the case worker, which enabled the whole process. Clear communication and expectations also helped when I was dealing with a lot of uncertainty.



Some of the things that Juno was able to assist and made a difference on my journey were:

- 1 *Advocacy*
- 2 *Regular check-ins, counselling and support*
- 3 *Collaboration and liaising with other services*
- 4 *Organising a skip bin to assist with the removal of damaged goods*
- 5 *Food vouchers (pickled onions aren't sustainable)*
- 6 *Escaping Violence Payment process and getting the necessary items to help manage and make life easier, as well as safety planning*
- 7 *Providing relevant information - not bombarding me with a bunch of pamphlets and making me feel overwhelmed*
- 8 *Considering factors that would help me, e.g., sports and social activities*
- 9 *Planning for my ongoing needs and providing me with appropriate contacts*

\*Name changed for privacy



“

I still can't quite believe it! I feel safe at last. It has been a big journey for me, and now that I have stopped, I am feeling quite overwhelmed and just catching my breath.”

# Case Studies

## Lee

Lee, 53, accompanied by her 8-year-old son, was referred to Juno in May this year. They moved to Melbourne to escape family violence and to be closer to Lee's oldest child. Lee was forced to leave her previous rental because it was an unsafe environment for her and her child due to the risk of violence. Prior to renting, Lee owned her home but had to sell her house to pay the costs associated with a family court matter involving the perpetrator.

As a sole parent with one income, soaring rental prices and low rental availability meant Lee could not find an affordable property and was pushed into homelessness. She spent some time couch surfing with family before making the move to Melbourne. At the time of referral to Juno, Lee and her son were moving into emergency accommodation after the property where they had been couch surfing became too crowded.

Lee's Juno Case Manager supported her in getting an extension on her emergency accommodation to relieve pressure while exploring longer-term housing options. This included private rental coaching and liaising with real estate agents, completing a public housing application, and successfully putting forward a community housing nomination. We were also able to support Lee with access to rent in advance

funding so she wouldn't be under additional financial stress.

Lee's Case Manager also supported her to access material aid and food relief programs so that she and her child had access to basic needs while working on long-term goals. They also provided Lee with a Safe Connections phone through Women's Services Network (WESNET) as part of family violence safety planning.

Lee regularly mentioned several support needs that she was not currently in a space to work on, including accessing a GP for a health check and mental health care plan, counselling support, and support for her child's mental health and wellbeing. Before the support period concluded, Lee's Case Manager provided her with a comprehensive list of resources and available supports for her to refer to when she has the capacity.

“

Juno has been amazing, especially my case worker. They have been emotionally supportive and have been able to find me a home. I feel so grateful. I was unable to find a secure home for myself and my now 8-year-old son for the last three and half years. Due to domestic violence, I had to leave where I was living and was able to stay at friends' and family's places over the past few years. This was okay at first, but after a while, I just felt so exhausted. I moved to Melbourne at the end of last year to be closer to my adult children. I thought it would be easier to find a place in Melbourne, but it was just the same: high rents and a housing crisis. I was referred to a homelessness support service as I became homeless, and they set me up with emergency accommodation. I was then referred to Juno. After many weeks of continuous housing applications and advocacy from Juno, I finally got an interview with the Women's Property Initiative. I am now in secure, affordable long-term housing. It is wonderful, and again, I am so grateful to my case worker and Juno for getting me the interview.

\*Name changed for privacy

# Building From Trauma – Long Term Stability

## EMPower Coaching

*Women have economic independence and are free from poverty. They are self-sufficient, empowered, connected, well-resourced and safe. They have a sense of agency, achievement and self-determination. Women thrive.*

“

“My life and the life of my kids have improved heaps since joining EMPower. I am now an independent, financially stable, single mum. It’s an amazing feeling. I can now plan goals for my family’s future efficiently and successfully.”

- Program participant

Our traditional case management framework supports women to gain safety and housing security. This is an essential and fundamental first step. However, a bigger question is how we can address and support gender equity and long-term economic stability. This is where the EMPower Coaching model comes in.

EMPower is a life-changing coaching program that gives women who have experienced homelessness or family violence the skills and confidence to rebuild and achieve greater economic freedom.

Since launching EMPower in 2021, Juno’s EMPower Coaches have worked in partnership with 35

women to set and achieve goals across life domains, including family and housing, career and education, finances, and health and wellbeing. We have seen how long-term, recovery-focused coaching supports people to feel supported, gain confidence and become better resourced to build economically secure and thriving futures for themselves and their families.

*The EMPower model is not just about income – it is a holistic, ‘whole of life’ approach that supports stability and security in housing and family, health and wellbeing and equitable access to education and employment.*

“

“Every hurdle that I hit, she [my coach] helps me look at it from a different angle and not feel so stressed about it. I walk out of there and I just feel so amazing, the word is ‘empowered’”.

- Program participant.



## Participant Results:

In early 2022, Juno engaged For-Purpose Evaluations to evaluate the EMPower program over 2022 - 2024. Our internal reporting results so far are extremely positive:



In the first year, we saw 87% of participant's goals achieved.



We saw an average 25% shift in women's \*Bridge scores. In 12 months, this is significant – we can't wait to see what happens in 24 months.



In the past 12 months, we have seen an average 40% increase in participant's financial wellbeing, career planning and networks, and a 30% increase in perception of health and employment.

\*The Bridge is used to map out where participants are in 5 core areas of their lives and to track and reflect on change over time from entering the program.

“I have a strong resume, but when you lose that confidence, you don't feel worthy. [My coach] was able to help build me up, to work towards the Work Ready program, which was an intense 6 months. I wouldn't have been able to get there [before the program]. [Now] I am working part-time at [organisation]. This was my dream job.” - Program participant



EMPower peer group workshop

EMPower is based closely on a highly successful model created by Boston-based organisation, EMPATH, and we thank them for their support and guidance. *EMPower is proudly funded by the Lord Mayor's Charitable Foundation, Phyllis Connor Memorial Trust (administered by Equity Trustees) and The Erdi Foundation.*



# In The Community

## Powering Future Choices

Powering Future Choices is a peer education project that provided information and early intervention supports to older women (50+) at risk of homelessness, across Melbourne’s northern suburbs between December 2021 to June 2022.

According to the 2016 Census, women over 55 are the fastest growing group to experience homelessness in Australia. Using a peer education model, this project was aimed at reaching this cohort, whose income and life circumstances may put them at risk of homelessness and providing them with the knowledge and skills to navigate the housing system and access support.

Women engaged as peer educators in this project were 48 and over and had a lived experience of housing crisis, homelessness, relationship breakdown or family violence.

7

7 women completed training and were engaged as peer educators for the project

30

30 workshops on 'Housing', 'Money' and 'Relationships' were facilitated by peer educators

160

160 attendees to community workshops, delivered in a range of group settings, virtual and in-person, across northern suburbs of Melbourne



“My confidence to study and return to the workforce has exceeded anything I expected. I have found self-confidence I’ve never had in my life. I met some exceptionally strong women who have now become lifetime friends and supporters. I will be forever thankful for this opportunity to support women who are experiencing situations similar to mine. I thank Juno for believing in me and promoting the power of lived experience.” - Lived Experience Peer Educator

These workshops gave older women the knowledge and skills to be able to successfully access available resources and supports to mitigate their risk of homelessness and financial stress when and if they needed to. As well as increasing the confidence and skills of 7 incredible peer educators, including in facilitation, advocacy and effectively accessing their lived experience expertise.

### Participant Results:



100% of peer educators reported gaining confidence in sharing their lived experience with others, in facilitation skills, knowledge of sector supports, and increased digital literacy. The peer educators repeatedly reflected on the “incredible difference” being part of this project has made in their lives. They reported considerable increases in self-confidence and a newfound “belief in their own power”.



Workshop feedback demonstrated an overall increase from ‘low’ to ‘very high’ in participants’ knowledge and awareness of available community sector supports and resources, including understanding available housing options, entitlements, and financial and legal rights. More than half of the attendees affirmed that they had gained knowledge they would go on to share with five or more people in the community.

“I’ve learnt how to get housing and financial support if I need it down the track”  
- Workshop participant

There are ongoing opportunities for peer educators to link in with Juno’s other services. We have been able to offer pathways for some of the educators into our 18-month EMPOWER coaching program that gives women the skills and confidence to achieve greater economic freedom through one-on-one coaching and group work. They are thriving in this program and looking towards long-term employment and career goals.

Powering Future Choices has provided Juno with significant insight into the value of employing women with lived experience within our workforce. We are committed to developing our lived experience framework, including a commitment to lived experience employment and advocacy projects.



“I now know about the range of services on offer for older women and how they can be accessed.” - Workshop participant

*This project was supported by Bennelong Foundation, Darebin City Council’s Community Grants Program, The Victorian Women’s Trust and #GoKindly.*

## Podcast: Coming Home

Raising awareness of women's experiences and the systemic drivers of homelessness



4,500+  
downloads



5 star  
rating

In 2021, Juno produced a 6-part podcast series, *Coming Home*, which tells the story of three Melbourne women, from their childhoods, through to facing homelessness and eventually finding safety and a place to call home. Written and produced by Kate Lawrence, *Coming Home* looks deeply and critically at how women's homelessness is fundamentally different to men's and the systemic drivers that lead to women becoming homeless: gender inequality, economic disadvantage and family violence, and the unaffordable housing market in Australia. The series centralises the three women's stories, following their lives across time and place, whilst also contextualising their experiences within the context of Australia's broken housing system and broader society.

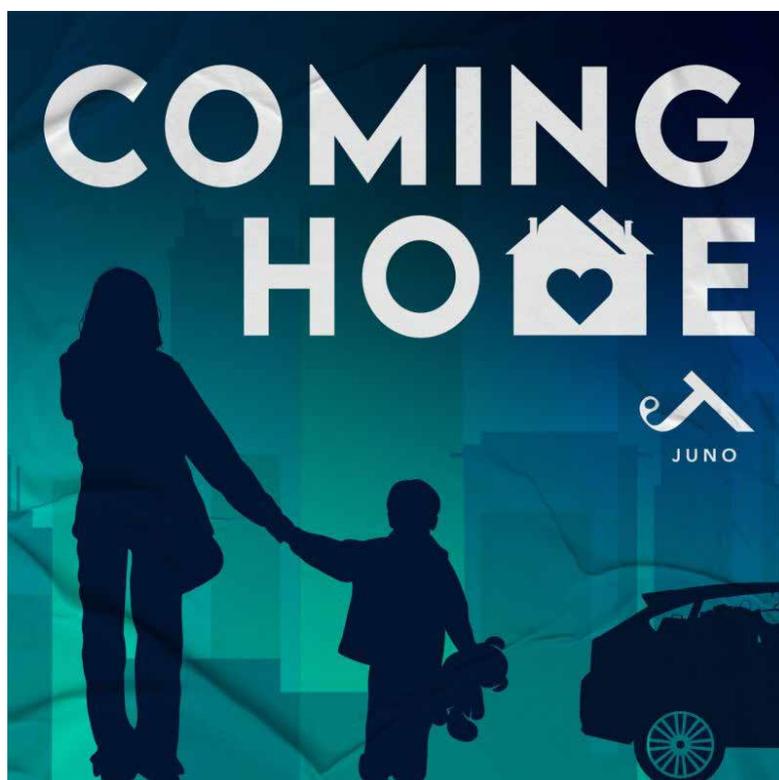
“You've got this option of just talking and telling your story from start to finish, however you want to in your own words, because it's your experience, it's no one else's. It's a new kind of freedom.” - Mary



“I was silenced for so long. I have a voice now and I am not going to be silenced anymore. [*Coming Home*] gave me a chance to not be silent anymore, even though it could be quite challenging at times.” - Neen



You can listen to *Coming Home* on all podcast streaming platforms, or via our website: <https://juno.org.au/podcast-coming-home/>



*Coming Home* was proudly supported by the Darebin City Council's Community Grants Program.

\*Names changed for privacy

## Targeted Case Management Activities for COVID-19 Vaccination Program

In early 2022, Juno received funding from the Victorian Government to promote access and reduce barriers to COVID-19 vaccination for the women and non-binary people and their children that we support through our homelessness and family violence programs.

“I did have major concerns about a 4th job however Juno staff and nursing staff eventually explained and answered my all concerns and that helped me decide to get the job. And I now feel better knowing I am covered, so big thank you to all.” - Juno client

Juno delivered a range of activities to reduce COVID-19 vaccine misinformation and hesitancy, including one-on-one case management conversations, referrals to health services and vaccination engagement events across our catchment areas with bilingual health educators. The program also focused on removing practical barriers to accessing vaccinations and support, which we provided through organising and funding transport to and from appointments and events, offering childcare and facilitating in-home vaccinations for clients that faced additional barriers.

We look forward to ongoing opportunities to collaborate across the sectors to provide accessible, timely and tailored healthcare to people experiencing homelessness.

We are thrilled to have been able to partner with such amazing local community organisations throughout the project, and we thank everyone involved for their collaboration and dedication to supporting increased uptake of the COVID-19 vaccine among women and non-binary people and their children experiencing homelessness and family violence.

### Thank you to our partners:

- > Victorian Government
- > Women’s Health in the North
- > DPV Health
- > Western Health
- > Your Community Health
- > Drummond St Services
- > Youth Projects
- > Lead The Way



Mental health worker and therapy dog at community event

Juno acknowledges the support of the Victorian Government. We thank them for their tremendous support through the COVID-19 Vaccination Program and their commitment to positive health outcomes.

# Advocacy and Policy

Juno continues to have a strong focus on advocacy and policy, to raise awareness of the driving causes of homelessness for women, build evidence-bases for the work we do, share our perspectives and expertise on homelessness and family violence, and to influence policy and improve the systems and structures that disproportionately impact women’s ability to thrive.



Juno welcomes the newly elected Federal Labor government’s promise to do more to fix homelessness through the Housing Australia Future Fund, which will build 30,000 new social and affordable housing properties over five years. However, much more needs to be done, especially to support victim survivors who are too often forced to make the impossible decision between homelessness or returning to violence.

## Higher rental affordability needed, especially for victim survivors and single mums

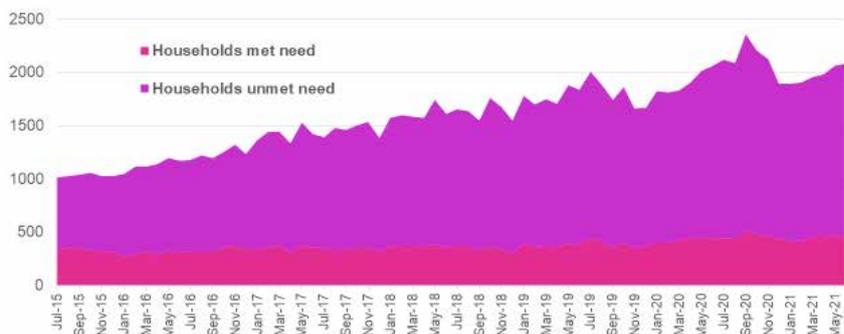
In 2021 during the pandemic, Juno set up a Rapid Response Clinic that supports women and non-binary people to find out about their housing options at the first sign of housing stress. We speak about social housing, financial assistance and how to have conversations with landlords and real estate agents about getting and keeping a tenancy. This is so important for the bulk of victim survivors we work with who have been left with financial debts, arrears and damage to property and their rental record from perpetrators.

Women we work with report time and time again the challenge with a) finding a property in their income range and b) when they can afford that property being turned down because they are on a single-parenting payment and landlords don’t feel they are a safe bet.

Juno is calling for investment in programs that support women to obtain affordable private rentals, or maintain an existing private rental property, without falling below the poverty line and being pushed into homelessness. We also urgently need more social and affordable housing on top of the 12,000 already committed as part of the Victorian Government’s Big Build, and a greater proportion needs to be set aside for victim survivors. These properties also need to be in areas accessible to public transport, schools, training and employment to give women the best shot at success.

**This lack of choice and uncertainty places real risk of victim survivors returning to violence and prolongs their trauma.**

## Unmet housing demand households fleeing violence



<https://www.dfh.vic.gov.au/publications/unmet-housing-demand-people-affected-family-violence>



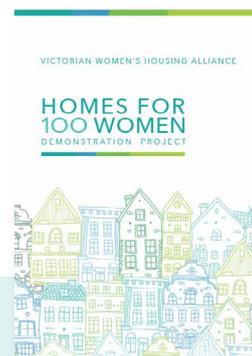
One of Juno’s Peer Educators, Leanne, spoke to The Guardian about the rental crisis and cost of living pressures.

## Calling for an integrated systems approach across housing and family violence

Juno supports and advocates for an integrated approach and multi-disciplinary service delivery to improve safety and decrease the systemic barriers that many women face when seeking support.

There are barriers in the current service system that prevent women from achieving the housing and support outcomes they need to overcome homelessness. These barriers include:

- 1 Varying eligibility criteria across different service systems (e.g. family violence services, homelessness services, prison release programs) means that common clients find it difficult to access the service they need at the time when they need it.
- 2 While the new Orange Doors service (for women escaping family violence) provides a better triage and referral service, it doesn't provide access to the housing needed.
- 3 Lack of a common practice framework across the different service systems mean that clients are still facing a range of different intake, assessment and waiting list processes.



Source: Homes for 100 Women Demonstration Project – A Proposal from the Women's Housing Alliance as a three year demonstration project that provides long term housing and integrated support services to women and their children experiencing homelessness. You can read the proposal here: <https://womenshousingalliance.wordpress.com/projects/>

“

The current system in Victoria and how funding is allocated is quite disappointing, especially regarding The Orange Door being the main domestic violence service entry point and referral service and not being linked to the housing sector. It has been extremely difficult navigating the housing sector. Due to the government funding and current system, the separate system approach has made it difficult for clients to navigate and access the necessary support.

Unfortunately, I have come across services not being transparent about what they can offer, and I can only assume that they are trying to be protective of their limited funding. Being allocated or limited a certain time period of support has added to my anxiety about when and how I receive support and trying to make the most out of it, but then feeling helpless and hopeless when I can't do anything or communicate during that allocated time due to burn out or other medical reasons. Unfortunately, I've found that many service providers care more about their public profile in order to receive funding with the competition for resources.

If there was more collaboration between the services, it would be helpful for clients. Also, bringing different sectors together in the service system, e.g. domestic violence sector and the housing sector.” - Past Juno client and advocate

## Crisis in Crisis – Call to improve crisis accommodation

The majority of homelessness is hidden - only 6% of people are sleeping on the street and the rest are in crisis accommodation, in subpar rooming houses, insecure and overcrowded dwellings, couch surfing or sleeping in their car.

1 in 10

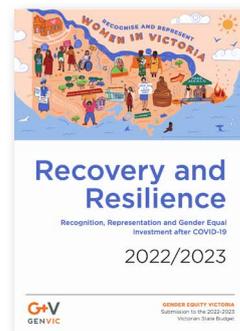
1 in 10 private Rooming Houses used for emergency accommodation perceived as 'barely acceptable'.

The Northern and Western Homelessness Networks of which Juno is a member published the Crisis in Crisis II (2021) report, which revealed that only 1 in 10 private Rooming Houses used for emergency accommodation provided a level of safety to clients that was perceived as 'barely acceptable'.

We need more social and affordable housing so that women and children are not forced into substandard and potentially dangerous accommodation. Constructing sufficient social housing to enable rapid access to a 'Housing First' model of housing and support would eliminate the reliance on private motels and rooming houses for emergency accommodation.

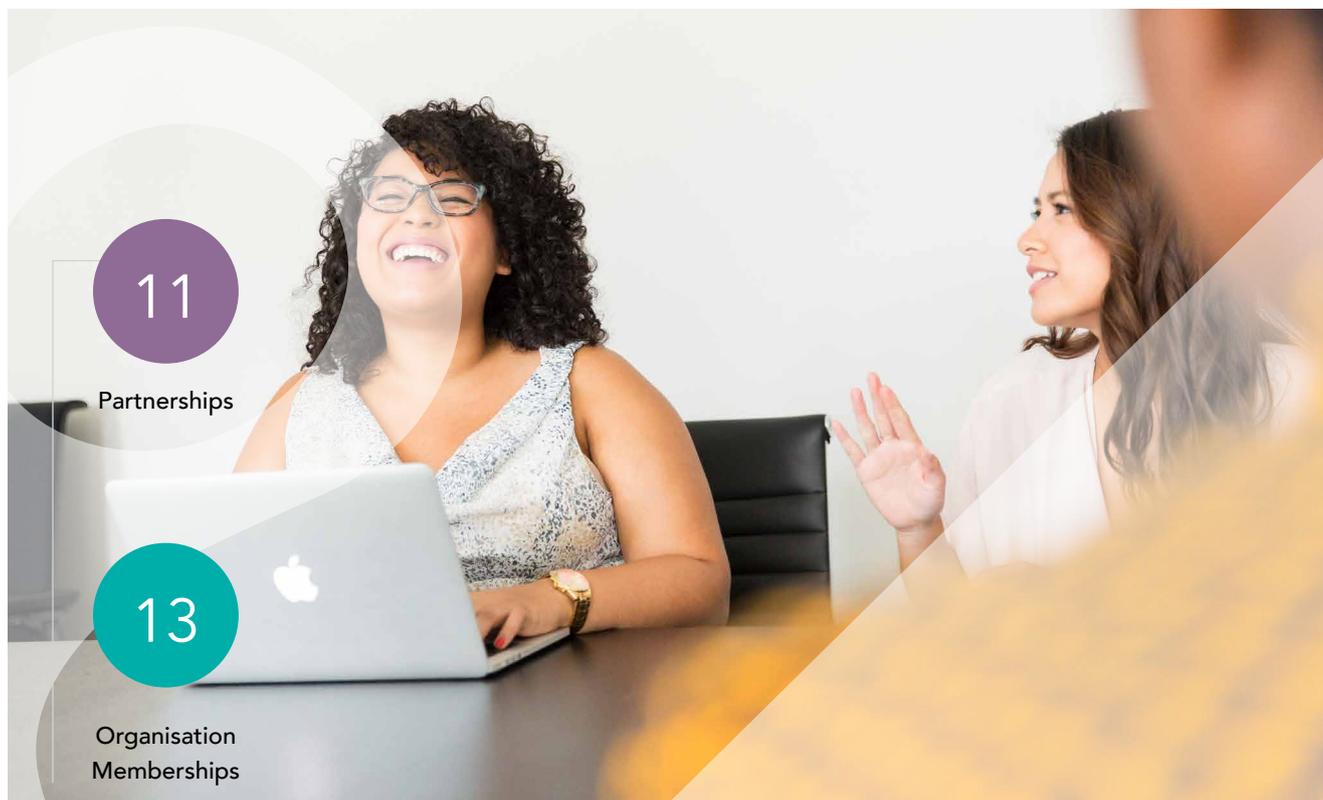
## Policy submission: GEN VIC Budget Submission 2022/2023: Recovery and Resilience – Recognition, Representation and Gender Equal Investment after COVID-19.

Juno made a submission to the 2022/2023 GEN VIC Budget on our new integrated response, EMPower, which has been purpose-designed to work with women on low incomes who have experienced family violence and homelessness coaching them to achieve economic mobility. This program has strong potential to partner with women post-crisis to support their economic mobility and long-term housing futures.



You can view our submission here: <https://www.genvic.org.au/wp-content/uploads/2022/01/RR2223v3.pdf>





11

Partnerships

13

Organisation  
Memberships

## Partnerships

In the last year, Juno has participated in the following committees, working groups and advisory bodies:

- > Moreland Family Violence Support and Prevention Network (MFVSPN)
- > Women's Health Community of Practice
- > Northern Integrated Family Violence Services
- > The Northern Local Area Services Network
- > Specialist Family Violence Services Leadership
- > Northern & Western Homelessness Networks Advocacy Working Group
- > Safe and Equal CoP MARAM Practice Lead
- > Women's Mental Health Alliance
- > Statewide Disability Inclusion Community of Practice
- > The Orange Door in Hume Merri-bek, NEMA
- > Housing and Homelessness Services Interface Working Group

### Organisation Memberships:

- > Women's Housing Alliance
- > Council to Homeless Persons
- > Australian HR Institute
- > Jobs Australia
- > Justice Connect
- > Safe & Equal
- > Gen Vic
- > Our Community
- > EMPATH
- > Rotary Inner Melbourne Emergency Relief Network
- > Western Emergency Relief Network
- > You Matter
- > Kids Under Cover

# Treasurer's Report

I am pleased to present the audited financial report for the period from 1 July 2021 to 30 June 2022.

Through the 2021-2022 financial year period, Juno has delivered programs and projects in response to the changing needs of its clients following the COVID-19 pandemic. The results for the year were a net loss of \$161,259 following a surplus of \$71,692 reported in the previous year. No pandemic support payments were received in the year following the closure of the program during the previous year.

The focus for Juno now and into the future is to maximise value for the organisation, its members, clients and stakeholders. The Board and management will continue to assess and pivot revenue raising and cost optimisation strategies together with effective governance on resource deployment matters.

I would like to thank Alexandra Fink, our previous Treasurer, for her stewardship of the Audit & Risk Committee. Alex resigned from the Board in April 2022 after 5 years of serving on the Board of Directors and as Treasurer.

Collins & Co Audit Pty Ltd were appointed as auditors for 2021-2022 and have completed their audit of the financial report for the period ended 30 June 2022. I move that we accept the audited reports for this period.

**Geeta Kulkarni**  
Treasurer



The focus for Juno now and into the future is to maximise value for the organisation, its members, clients and stakeholders.



# Financial Statements

**For year ending 30 June 2022**

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**JUNO SERVICES INC**  
**ABN 53 578 663 810**  
**BOARD REPORT**

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Your Board members present the special purpose financial report on the entity for the financial year ended 30 June 2022.

**Board Members**

The names of Board members throughout the year and at the date of this report are:

<b>Name</b>	<b>Portfolio</b>	
Melissa Clarkson	Chair	
Kirra Johnson	Deputy Chair	
Geeta Kulkarni	Treasurer	From 22 April 2022 to present
	Ordinary Member	From 15 November 2018 until 22 April 2022
Alexandra Fink	Past Treasurer	Resigned 14 April 2022
Nayanisha Samarakoon	Secretary	
Judit Brown	Ordinary Member	
Marquita Nolan	Ordinary Member	
Megan Davidson	Ordinary Member	Resigned 14 August 2021
Stephanie Millione	Ordinary Member	Resigned 20 November 2021

**Principal Activities**

The principal activity of the entity during the financial year was:

Juno supports women and gender diverse people, with or without children, who are experiencing homelessness, often co-occurring with family violence. Juno provide homelessness and specialist family violence support, as well as working with Individuals experiencing early signs of being at risk of homelessness and women working on long-term goals for economic independence.

**Significant Changes**

No significant changes in the nature of the entity's activity occurred during the financial year.

**Operating Results**

The deficit for the year attributable to the entity amounted to \$161,259 (2021: \$71,692 surplus).

**Significant Changes in State of Affairs**

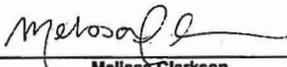
A matter has continued to evolve since 30 June 2022 that has significantly affected, or may significantly affect:

- (a) the entity's operations in future financial years, or
- (b) the results of those operations in future financial years, or
- (c) the entity's state of affairs in future financial years.

The COVID19 pandemic may induce significant changes in the state of affairs of the Association during the financial period ended 30 June 2023. The Board will take all necessary measures to preserve capital and shepherd the Association through this uncertain period.

Signed In accordance with a resolution of the Members of the Board.

Chairperson

  
\_\_\_\_\_  
Melissa Clarkson

Treasurer

  
\_\_\_\_\_  
Geeta Kulkarni

Dated this

30th day of September 2022

**JUNO SERVICES INC**  
**ABN 53 578 663 810**  
**INCOME STATEMENT FOR THE YEAR ENDED 30 JUNE 2022**

	Note	2022 \$	2021 \$
<b>REVENUE</b>	<b>2</b>	<b>1,943,173</b>	<b>1,792,751</b>
<b>EXPENDITURE</b>			
Employee benefits expense		1,579,230	1,324,023
Depreciation and amortisation expenses		52,583	50,304
Direct client expenses		127,765	106,315
Office expenses		90,870	85,321
Donation expenses		12,551	15,214
Audit and accounting fees		7,046	10,295
Motor vehicle expenses		19,553	19,873
Rental expenses		38,837	37,367
Other project expenses		104,350	5,608
Other expenses		71,647	66,739
<b>TOTAL EXPENDITURE</b>		<b><u>2,104,432</u></b>	<b><u>1,721,059</u></b>
<b>Net surplus/(deficit) attributable to the Association</b>		<b><u>(161,259)</u></b>	<b><u>71,692</u></b>

**JUNO SERVICES INC**  
**ABN 53 578 663 810**  
**STATEMENT OF COMPREHENSIVE INCOME FOR THE YEAR ENDED 30 JUNE 2022**

	2022 \$	2021 \$
Net surplus/(deficit) attributable to the Association	(161,259)	71,692
Other comprehensive income for the year	-	-
<b>Total comprehensive income for the year</b>	<b><u>(161,259)</u></b>	<b><u>71,692</u></b>
<b>Total comprehensive income attributable to the Association</b>	<b><u>(161,259)</u></b>	<b><u>71,692</u></b>

The income statement is to be read in conjunction with the audit report  
and the notes to the financial statements.

**JUNO SERVICES INC**  
**ABN 53 578 663 810**  
**STATEMENT OF FINANCIAL POSITION AS AT 30 JUNE 2022**

	Note	2022 \$	2021 \$
<b>ASSETS</b>			
<b>CURRENT ASSETS</b>			
Cash and cash equivalents	3	430,382	523,847
Account and other receivables	4	22,028	3,050
Financial assets	5	130,373	130,348
Other assets	6	24,347	21,637
<b>TOTAL CURRENT ASSETS</b>		<b>607,130</b>	<b>678,882</b>
<b>NON CURRENT ASSETS</b>			
Property, plant and equipment	7	146,494	132,087
Intangible assets	8	154,164	153,785
<b>TOTAL NON-CURRENT ASSETS</b>		<b>300,658</b>	<b>285,872</b>
<b>TOTAL ASSETS</b>		<b>907,788</b>	<b>964,754</b>
<b>LIABILITIES</b>			
<b>CURRENT LIABILITIES</b>			
Accounts and other payables	9	124,590	124,914
Income received in advance	10	233,622	138,365
Provisions	11	110,845	96,086
<b>TOTAL CURRENT LIABILITIES</b>		<b>469,057</b>	<b>359,365</b>
<b>NON-CURRENT LIABILITIES</b>			
Provisions	11	7,091	12,490
<b>TOTAL NON-CURRENT LIABILITIES</b>		<b>7,091</b>	<b>12,490</b>
<b>TOTAL LIABILITIES</b>		<b>476,148</b>	<b>371,855</b>
<b>NET ASSETS</b>		<b>431,640</b>	<b>592,899</b>
<b>EQUITY</b>			
Accumulated funds		431,640	592,899
<b>TOTAL EQUITY</b>		<b>431,640</b>	<b>592,899</b>

The statement of financial position is to be read in conjunction with the audit report and the notes to the financial statements.

**JUNO SERVICES INC**  
**ABN 53 578 663 810**  
**STATEMENT OF CHANGES IN EQUITY FOR THE YEAR ENDED 30 JUNE 2022**

	Accumulated funds \$	Total \$
<b>Balance as at 1 July 2020</b>	521,207	521,207
Surplus/(deficit) attributable to the Association	71,692	71,692
<b>Balance as at 30 June 2021</b>	<u>592,899</u>	<u>592,899</u>
Surplus/(deficit) attributable to the Association	(161,259)	(161,259)
<b>Balance as at 30 June 2022</b>	<u><u>431,640</u></u>	<u><u>431,640</u></u>

The statement of changes in equity is to be read in conjunction with the audit report and the notes to the financial statements.

**JUNO SERVICES INC**  
**ABN 53 578 663 810**  
**STATEMENT OF CASH FLOWS FOR THE YEAR ENDED 30 JUNE 2022**

	Note	2022 \$	2021 \$
<b>CASH FLOWS FROM OPERATING ACTIVITIES</b>			
Receipts from government bodies, donors and sundry income		1,998,084	2,073,825
Payments to suppliers and employees		(2,045,523)	(1,775,561)
Interest received		21	703
<b>Net cash generated from/(used in) operating activities</b>	<b>13</b>	<u><b>(47,418)</b></u>	<u><b>298,967</b></u>
<b>CASH FLOWS FROM INVESTING ACTIVITIES</b>			
Payment for property, plant and equipment		(96,813)	(32,135)
Proceeds on disposal of property, plant and equipment		50,791	-
Movement in term deposits		(25)	(152)
<b>Net cash (used in)/provided by investing activities</b>		<u><b>(46,047)</b></u>	<u><b>(32,287)</b></u>
Net increase/(decrease) in cash held		(93,465)	266,680
Cash and cash equivalents at beginning of financial year		523,847	257,167
<b>Cash and cash equivalents at end of financial year</b>	<b>13</b>	<u><u><b>430,382</b></u></u>	<u><u><b>523,847</b></u></u>

The statement of cash flows is to be read in conjunction with the audit report and the notes to the financial statements.

**JUNO SERVICES INC**  
**ABN 53 578 663 810**  
**NOTES TO THE FINANCIAL STATEMENTS FOR THE YEAR ENDED 30 JUNE 2022**

**Note 1. Statement of Significant Accounting Policies**

This financial report includes the financial statements and notes of the Juno Services Inc, an incorporated association, which is incorporated in Victoria under the Associations Incorporation Reform Act 2012.

The financial statements were authorised for issue by the board members of the association on the same day as it was signed.

**Financial Reporting Framework**

The board members have prepared the financial statements on the basis that the association is a non-reporting entity because there are no users who are dependent on its general purpose financial statements. These financial statements are therefore special purpose financial statements that have been prepared in order to meet the requirements of the *Australian Charities and Not-for-profits Commission Act 2012*. The association is a not-for-profit entity for financial reporting purposes under Australian Accounting Standards.

The financial statements have been prepared in accordance with the mandatory Australian Accounting Standards applicable to entities reporting under the Australian Charities and Not-for-profits Commission Act 2012 and the significant accounting policies disclosed below, which the board members have determined are appropriate to meet the needs of the members. Such accounting policies are consistent with those of previous periods unless stated otherwise.

**Statement of Compliance**

The financial statements have been prepared in accordance with the mandatory Australian Accounting Standards applicable to entities reporting under the Australian Charities and Not-for-profits Commission Act 2012, and the disclosure requirements of Accounting Standards, AASB 101: Presentation of Financial Statements, AASB 107: Statement of Cash Flows, AASB 108: Accounting Policies, Changes interpretation of Standards and AASB 1054: Australian Additional Disclosure.

The Association has concluded that the requirements set out in AASB 10 and AASB 128 are not applicable as the initial assessment on its interests in other entities indicated that it does not have any subsidiaries, associates or joint ventures.

These special purpose financial statements do not comply with all the recognition and measurement requirements in Australian Accounting Standards. The recognition and measurement requirements that have not been complied with are those specified in AASB 16 Leases and AASB 119 Employee Benefits. The material accounting policies adopted in the special purpose financial statements are set out in note 1(c) and 1(d) indicate how the recognition and measurement requirements in Australian Accounting Standards have not been complied with.

**Basis of Preparation**

The financial statements, except for the cash flow information, have been prepared on an accruals basis and are based on historical costs, modified, where applicable, by the measurement at fair value of selected non-current assets, financial assets and financial liabilities. The amounts presented in the financial statements have been rounded to the nearest dollar.

**Accounting Policies**

**a. Income Tax**

The Association is exempt from income tax under Division 50 of the Income Tax Assessment Act 1997. The organisation is registered with the Australian Charities and Not-for-profit Commission as a charity. The organisation is also a registered Public Benevolent Institution.

**JUNO SERVICES INC**  
**ABN 53 578 663 810**  
**NOTES TO THE FINANCIAL STATEMENTS FOR THE YEAR ENDED 30 JUNE 2022**

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**Note 1. Statement of Significant Accounting Policies (continued)**

**b. Property, Plant and Equipment**

Each class of property, plant and equipment is carried at cost or fair value as indicated less, where applicable, any accumulated depreciation and any impairment losses.

Items of property, plant and equipment acquired for nil or nominal consideration have been recorded at the acquisition date fair value.

**Depreciation**

Property, plant and equipment, excluding freehold land, is depreciated on a prime cost (PC) or diminishing value (DV) basis over the assets useful life to the Association, commencing when the asset is ready for use.

At the end of each annual reporting period, the depreciation method, useful life and residual value of each asset is reviewed. Any revisions are accounted for prospectively as a change in estimate.

Gains and losses on disposals are determined by comparing proceeds with the carrying amount. These gains and losses are included in the comprehensive income statement.

The depreciation rates used for each class of depreciable asset are shown below:

<b>Fixed Asset Class</b>	<b>Depreciation rate</b>
Furniture, Fixtures and Fittings	25% PC
Motor Vehicles	22.5% DV
Office Equipment	25% PC
Computer Equipment	25% PC

**c. Leases**

Rental agreements, where substantially all of the risks and benefits remain with the lessor, are recorded as expenses as incurred.

A lease liability and right to use asset have not been recorded which does not comply with AASB 16 Leases.

**d. Employee Entitlements**

Provision is made for the Association's liability for employee benefits such as annual leave and long service leave provisions. Short term employee benefits are benefits (other than termination benefits) that are expected to be settled wholly before 12 months after the end of the annual reporting period in which the employees render the related service, including wages and salaries. Short-term employee benefits are measured at the amounts expected to be paid when the obligation is settled. Long-term employee benefits are benefits that are expected to be settled at least 12 months after the end of the financial reporting period. Employee long service leave provisions payable later than one year have not been discounted which does not comply with AASB 119 Employee Benefits. However, the effect on the financial statements is not material.

The Association's obligations for unpaid employee benefits such as wages and salaries are recognised as a part of current trade and other payables in the statement of financial position.

**JUNO SERVICES INC**  
**ABN 53 578 663 810**  
**NOTES TO THE FINANCIAL STATEMENTS FOR THE YEAR ENDED 30 JUNE 2022**

**Note 1. Statement of Significant Accounting Policies (continued)**

**e. Impairment of Assets**

At the end of each reporting period, the Association assesses whether there is any indication that an asset may be impaired. If such an indication exists, an impairment test is carried out on the asset by comparing the recoverable amount on the asset, being the higher of the asset's fair value less costs to sell and value in use, to the asset's carrying amount.

Any excess of the asset's carrying amount over its recoverable amount is recognised immediately in income and expenditure.

**f. Intangible assets - Nomination rights**

In the 2015 financial year, the organisation co-invested in a social housing development with Women's Property Initiative (WPI) and the Department of Health & Human Services (DHHS). The organisation paid \$175,000 in exchange for perpetual nomination rights on three of the dwellings to be constructed.

The organisation receives no direct financial benefit from nomination but it has demonstrably expanded the affordable housing stock that they can connect clients with. The board members accept that this should create an ongoing indirect financial benefit through an increase in Supported Accommodation Assistance Program (SAAP) funding.

The perpetual value of this relative increase is difficult to estimate. The board members have considered impairment indicators for the nomination rights asset and have not identified any impairment indicators that would result in a material impairment as at the signing date of the report.

The board members have amortised the nomination rights over a useful life of 40 years, which represents the useful life of the dwellings the nomination rights relate to.

**g. Cash and Cash Equivalents**

Cash and cash equivalents include cash on hand, deposits held at-call with banks, other short-term highly liquid investments with original maturities of three months or less, and bank overdrafts. Bank overdrafts are shown within borrowings in current liabilities in the statement of financial position.

**h. Revenue and Other Income**

**AASB 15 Revenue from Contracts with Customers**

The core principle of AASB 15 is that revenue is recognised on a basis that reflects the transfer of promised goods or services to customers at an amount that reflects the consideration the Association expects to receive in exchange for those goods or services. Revenue is recognised by applying a five-step model as follows:

- Step 1 – Identify the contract with the customer
- Step 2 – Identify the sufficiently specific performance obligations to be satisfied
- Step 3 – Determine the transaction price
- Step 4 – Allocate that consideration to each of the performance obligations in the contract
- Step 5 – Recognise revenue as and when control of the performance obligations is transferred

Generally the timing of the payment for sale of goods and rendering of services corresponds closely to the timing of satisfaction of the performance obligations, however where there is a difference, it will result in the recognition of a receivable, contract asset or contract liability.

None of the revenue streams of the Association have any significant financing terms as there is less than 12 months between receipt of funds and satisfaction of performance obligations.

**JUNO SERVICES INC**  
**ABN 53 578 663 810**  
**NOTES TO THE FINANCIAL STATEMENTS FOR THE YEAR ENDED 30 JUNE 2022**

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**Note 1. Statement of Significant Accounting Policies (continued)**

**AASB 1058 Income of Not-for-Profit Entities**

AASB 1058 measures income by reference to the fair value of the asset received. The asset received, which could be a financial or non-financial asset, is initially measured at fair value when the consideration paid for the asset is significantly less than fair value, and that difference is principally to enable the entity to further its objectives. Otherwise, assets acquired are recognised at cost.

Where the asset has been measured at fair value, AASB 1058 requires that elements of other Accounting Standards are identified before accounting for the residual component. These standards are:

- AASB 15 Revenue from Contracts with Customers
- AASB 16 Leases
- AASB 137 Provisions, Contingent Liabilities & Contingent Assets
- AASB 9 Financial Instruments

**Grant Revenue**

Grant revenue is recognised in the statement of income and expenditure and other comprehensive income when the Association delivers its specific performance obligations as outlined in grant agreements to a recipient.

When grant revenue is received whereby the Association incurs an obligation to deliver performance obligations directly to a recipient as specified under a grant agreement, the grant revenue is recognised in the statement of financial position as a liability until the service has been delivered to the recipient.

**Interest Revenue**

Interest is recognised using the effective interest method.

**Donations**

Donations and bequests without enforceable contracts are recognised as revenue when received.

All revenue is stated net of the amount of goods and services tax (GST).

**I. Goods and Services Tax (GST)**

Revenues, expenses and assets are recognised net of the amount of GST, except where the amount of GST incurred is not recoverable from the Australian Taxation Office (ATO).

Receivables and payables are stated inclusive of the amount of GST receivable or payable. The net amount of GST recoverable from, or payable to, the ATO is included with other receivables or payables in the statement of financial position.

**J. Comparative Figures**

When required by accounting standards, comparative figures have been adjusted to conform with changes in presentation for the current financial year.

**JUNO SERVICES INC**  
**ABN 53 578 663 810**  
**NOTES TO THE FINANCIAL STATEMENTS FOR THE YEAR ENDED 30 JUNE 2022**

**Note 1. Statement of Significant Accounting Policies (continued)**

**k. Account and Other Payables**

Trade and other payables represent the liabilities for goods and services received by the association during the reporting period that remain unpaid at the end of the reporting period. The balance is recognised as a current liability with the amounts normally paid within 30 days of recognition of the liability.

**l. Provisions**

Provisions are recognised when the Association has a legal or constructive obligation, as a result of past events, for which it is probable that an outflow of economic benefits will result and that outflow can be reliably measured.

Provisions are measured at the best estimate of the amounts required to settle the obligation at the end of the reporting period.

**M. Critical accounting estimates and judgements**

**(i) Key estimate - Impairment**

The association assesses impairment at the end of each reporting period by evaluation of conditions and events specific to the association that may be indicative of impairment triggers. Recoverable amounts of relevant assets are reassessed using value-in-use calculations which incorporate various key assumptions.

**(i) Key Judgements - Recognition of income/income in advance**

The committee members have reviewed the services performed under grant funded agreements and have made an assessment in relation to the level of services provided against their obligations in determining the unearned income carried forward.

**(ii) Key Judgements - Useful lives of property, plant and equipment**

Property, plant and equipment are depreciated over their useful life and the depreciation rates are assessed with the assets are acquired or when there is significant change that effects the remaining useful life of the asset. Intangible assets are also amortised over the useful life of the asset.

**(iii) Key Judgements - Performance obligations under AASB 15**

To identify a performance obligation under AASB 15, the promise must be sufficiently specific to be able to determine when the obligation is satisfied. Management exercises judgement to determine whether the promise is sufficiently specific by taking into account any conditions specified in the arrangement, explicit or implicit, regarding the promised goods or services. In making this assessment, management includes the nature, cost, quantity and the period of transfer related to the goods or services promised.

**JUNO SERVICES INC**  
**ABN 53 578 663 810**  
**NOTES TO THE FINANCIAL STATEMENTS FOR THE YEAR ENDED 30 JUNE 2022**

	2022	2021
	\$	\$
<b>Note 2. Revenue</b>		
Interest received	21	703
Department of Families, Fairness and Housing grant income	1,466,860	1,287,431
Other operating grants	251,866	140,381
Donations	55,062	57,121
Family violence package revenue	67,937	54,419
Government stimulus package income	-	188,000
Other revenue	101,427	64,696
	<u>1,943,173</u>	<u>1,792,751</u>
<b>Note 3. Cash and Cash Equivalents</b>		
Cash on hand	200	250
Cash at bank	430,182	523,597
	<u>430,382</u>	<u>523,847</u>
<b>Note 4. Account and Other Receivables</b>		
Accounts receivables	21,637	500
Less provision for doubtful debts	-	-
	<u>21,637</u>	<u>500</u>
Accrued interest income	-	-
Other receivables	391	2,550
	<u>391</u>	<u>2,550</u>
	<u>22,028</u>	<u>3,050</u>
<b>Note 5. Financial Assets</b>		
Cash in term deposits	130,373	130,348
	<u>130,373</u>	<u>130,348</u>
(a) This relates to two term deposits maturing in July 2022 and November 2022.		
<b>Note 6. Other Assets</b>		
Prepayments	12,347	9,637
Rental bond	12,000	12,000
	<u>24,347</u>	<u>21,637</u>

**JUNO SERVICES INC**  
**ABN 53 578 663 810**  
**NOTES TO THE FINANCIAL STATEMENTS FOR THE YEAR ENDED 30 JUNE 2022**

	2022	2021
	\$	\$
<b>Note 7. Property, Plant and Equipment</b>		
<b>Plant and Equipment</b>		
At cost	44,939	42,653
Less accumulated depreciation	<u>(26,568)</u>	<u>(17,118)</u>
	<u>18,371</u>	<u>25,535</u>
<b>Furniture, Fixtures and Fittings</b>		
At cost	28,800	29,095
Less accumulated depreciation	<u>(21,160)</u>	<u>(18,124)</u>
	<u>7,640</u>	<u>10,971</u>
<b>Motor Vehicles</b>		
At cost	168,811	153,606
Less accumulated depreciation	<u>(66,645)</u>	<u>(82,655)</u>
	<u>102,166</u>	<u>70,951</u>
<b>Computer Equipment</b>		
At cost	52,612	68,435
Less accumulated depreciation	<u>(34,295)</u>	<u>(45,045)</u>
	<u>18,317</u>	<u>23,390</u>
<b>Computer Software</b>		
At cost	13,614	13,614
Less accumulated depreciation	<u>(13,614)</u>	<u>(12,374)</u>
	<u>-</u>	<u>1,240</u>
<b>Total property, plant and equipment</b>	<u>146,494</u>	<u>132,087</u>
<b>Note 8. Intangible Assets</b>		
<b>Website Development Cost</b>		
At cost	18,288	12,658
Less accumulated amortisation and impairment	<u>(12,874)</u>	<u>(11,998)</u>
	<u>5,414</u>	<u>660</u>
<b>Nomination Rights</b>		
At cost	175,000	175,000
Less accumulated amortisation and impairment	<u>(26,250)</u>	<u>(21,875)</u>
	<u>148,750</u>	<u>153,125</u>
<b>Total Intangible assets</b>	<u>154,164</u>	<u>153,785</u>

**JUNO SERVICES INC**  
**ABN 53 578 663 810**  
**NOTES TO THE FINANCIAL STATEMENTS FOR THE YEAR ENDED 30 JUNE 2022**

	2022	2021
	\$	\$
<b>Note 9. Accounts and Other Payables</b>		
Accounts and other payables	49,338	51,215
Net GST payable	42,954	25,216
PAYG withholding tax payable	21,092	20,159
Superannuation payable	11,206	28,324
	<u>124,590</u>	<u>124,914</u>
<b>Note 10. Amounts Received in Advance</b>		
Grants received in advance	<u>233,622</u>	<u>138,365</u>
	<u>233,622</u>	<u>138,365</u>
<b>Note 11. Provisions</b>		
<b>Current</b>		
Annual leave	106,098	91,912
Long service leave	4,747	4,174
	<u>110,845</u>	<u>96,086</u>
<b>Non-current</b>		
Long service leave	7,091	12,490
	<u>7,091</u>	<u>12,490</u>
<b>Note 12. Property Leasing Commitments</b>		
<b>Committed Rental</b>		
Minimum rental payments under non-cancellable rental agreements:		
- not later than one year	39,768	38,610
- between one year and five years	23,442	63,210
	<u>63,210</u>	<u>101,820</u>

The organisation entered into a rental agreement for their office location during the 2019 financial year. The lease expires February 2024 with an option to extend for further 5 years. Rent increases 3% each year of the current lease.

These commitments are not recorded as a right to use asset or a lease liability in accordance with AASB 16: Leases.

**JUNO SERVICES INC**  
**ABN 53 578 663 810**  
**NOTES TO THE FINANCIAL STATEMENTS FOR THE YEAR ENDED 30 JUNE 2022**

	<b>2022</b>	<b>2021</b>
	<b>\$</b>	<b>\$</b>
<b>Note 13. Notes to the Statement of Cash Flows</b>		
<b>Reconciliation of Cash Flow from Operations with Profit from Ordinary Activities</b>		
Net surplus/(deficit) attributable to the Association	(161,259)	71,692
<b>Non-cash flow items:</b>		
Depreciation and amortisation expenses	52,583	50,304
Gain on disposal of motor vehicles	(21,027)	-
<b>Changes in assets and liabilities:</b>		
- (Increase)/decrease in accounts and other receivables	(19,298)	108,886
- (Increase)/decrease in other assets	(2,710)	-
- Increase/(decrease) in accounts and other payables	(324)	22,064
- Increase/(decrease) in income received in advance	95,257	19,889
- Increase/(decrease) in employee entitlement provisions	9,360	26,132
	<b>(47,418)</b>	<b>298,967</b>
<b>Cash and cash equivalents at end of financial year</b>		
Cash on hand	200	250
Cash at bank	430,182	523,597
	<b>430,382</b>	<b>523,847</b>

**JUNO SERVICES INC**  
**ABN 53 578 663 810**  
**STATEMENT BY MEMBERS OF THE BOARD**

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In the opinion of the Board, the financial report as set out on pages 2 to 14, satisfy the requirements of the Australian Charities and Not-for-profits Commission Act 2012 and:

- 1 a. comply with Australian Accounting Standards applicable to the association; and  
b. give a true and fair view of the financial position of Juno Services Inc as at 30 June 2022 and its performance for the year ended on that date.
- 2 At the date of this statement, there are reasonable grounds to believe that Juno Services Inc will be able to pay its debts as and when they fall due.

This declaration is signed in accordance with subsection 60.15(2) of the Australian Charities and Not-for-profits Commission Regulation 2013.

Chairperson



\_\_\_\_\_  
Melissa Clarkson

Treasurer



\_\_\_\_\_  
Geeta Kulkarni

Dated this

30th day of September 2022

TOWARDS A VISION SHARED



## Collins & Co Audit Pty Ltd

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Footscray VIC 3011  
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**JUNO SERVICES INC**  
**ABN 53 578 663 810**  
**INDEPENDENT AUDITOR'S REPORT TO THE MEMBERS**

### **Opinion**

I have audited the accompanying financial report of Juno Services Inc (the Association), which comprises the statement of financial position as at 30 June 2022, and the income and expenditure statement, statement of changes in equity and cash flow statement for the year ended on that date, a summary of significant accounting policies and other explanatory notes and the statement by the members of the Board.

In my opinion, the financial report of the Association is in accordance with the *Division 60 of Australian Charities and Not for Profits Commission Act 2012* and the *Associations Incorporation Reform Act 2012*, including:

- i. giving a true and fair view of the Association's financial position as at 30 June 2022 and of its performance for the year ended; and
- ii. complying with Australian Accounting Standards as per Note 1, the *Division 60 of Australian Charities and Not for Profits Commission Act 2012* and the *Associations Incorporation Reform Act 2012*.

### **Basis of Opinion**

I conducted my audit in accordance with Australian Auditing Standards. My responsibilities under those standards are further described in the Auditor's Responsibilities for the Audit of the Financial Report section of our report. I am independent of the Association in accordance with Division 60 of the Australian Charities and Not-for-profits Commission Act 2012 and the ethical requirements of the Accounting Professional and Ethical Standards Board's APES 110 Code of Ethics for Professional Accountants (the Code) that are relevant to our audit of the financial report in Australia. I have also fulfilled our other ethical responsibilities in accordance with the Code.

I believe that the audit evidence I have obtained is sufficient and appropriate to provide a basis for my opinion.

### **Emphasis of Matter - Basis of Accounting and Restriction on Distribution**

I draw attention to Note 1 to the financial report, which describes the basis of accounting. The financial report has been prepared to assist Juno Services Inc to meet the requirements of the *Associations Incorporation Reform Act 2012 (Victoria)* and the *Australian Charities and Not-for-profits Commission Act 2012*. As a result, the financial report may not be suitable for another purpose. My opinion is not modified in respect of this matter.

### **Responsibilities of Management and Those Charged with Governance for the Financial Report**

Management is responsible for the preparation and fair presentation of the financial report in accordance with the financial reporting requirements of the applicable legislation and for such internal control as management determines is necessary to enable the preparation and fair presentation of a financial report that is free from material misstatement, whether due to fraud or error.

In preparing the financial report, management is responsible for assessing the Association's ability to continue as a going concern, disclosing, as applicable, matters relating to going concern and using the going concern basis of accounting unless management either intends to liquidate the Entity or to cease operations, or has no realistic alternative but to do so

Those charged with governance are responsible for overseeing the Corporation's financial reporting process.

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### ***Auditor's Responsibilities for the Audit of the Financial Report***

My objectives are to obtain reasonable assurance about whether the financial report as a whole is free from material misstatement, whether due to fraud or error, and to issue an auditor's report that includes our opinion. Reasonable assurance is a high level of assurance but is not a guarantee that an audit conducted in accordance with Australian Auditing Standards will always detect a material misstatement when it exists. Misstatements can arise from fraud or error and are considered material if, individually or in the aggregate, they could reasonably be expected to influence the economic decisions of users taken on the basis of the financial report.

As part of an audit in accordance with Australian Auditing Standards, I exercise professional judgement and maintain professional scepticism throughout the audit. I also:

- Identify and assess the risks of material misstatement of the financial report, whether due to fraud or error, design and perform audit procedures responsive to those risks, and obtain audit evidence that is sufficient and appropriate to provide a basis for my opinion. The risk of not detecting a material misstatement resulting from fraud is higher than for one resulting from error, as fraud may involve collusion, forgery, intentional omissions, misrepresentations, or the override of internal control.
- Obtain an understanding of internal control relevant to the audit in order to design audit procedures that are appropriate in the circumstances, but not for the purpose of expressing an opinion on the effectiveness of the registered entity's internal control.
- Evaluate the appropriateness of accounting policies used and the reasonableness of accounting estimates and related disclosures made by the responsible entities.
- Conclude on the appropriateness of the responsible entities use of the going concern basis of accounting and, based on the audit evidence obtained, whether a material uncertainty exists related to events or conditions that may cast significant doubt on the registered entity's ability to continue as a going concern. If I conclude that a material uncertainty exists, I am required to draw attention in my auditor's report to the related disclosures in the financial report or, if such disclosures are inadequate, to modify my opinion. My conclusions are based on the audit evidence obtained up to the date of my auditor's report. However, future events or conditions may cause the registered entity to cease to continue as a going concern.
- Evaluate the overall presentation, structure and content of the financial report, including the disclosures, and whether the financial report represents the underlying transactions and events in a manner that achieves fair presentation.

I communicate with those charged with governance regarding, among other matters, the planned scope and timing of the audit and significant audit findings, including any significant deficiencies in internal controls that I identify during my audit.

**Frederik Ryk Ludolf Eksteen CA**  
ASIC Auditor Registration Number 421448

**Collins & Co Audit Pty Ltd**  
127 Paisley Street  
FOOTSCRAY VIC 3011

**Dated this 8th day of November 2022**

“

“We acknowledge the resilience and resistance of victim survivors and women and non-binary people who have faced homelessness, who have always and continue to inspire and drive us to speak out and advocate for change.”



# List of 2020-21 supporters

Our work at Juno is made possible by the tremendous support, partnership and collaboration of a range of organisations and individuals.

This year we were fortunate to receive the generous support of a number of individuals and organisational donors. This support has been instrumental in building our programs such as EMPOWER and the Rapid Response Clinic. It has also enabled us to share the lived experience through our Powering Future Choices community education activities and the Coming Home podcast.

We thank the Department of Families, Fairness and Housing for their ongoing funding that supports our core homelessness and family violence case management responses.

We also extend our thanks and gratitude to a number of philanthropic organisations who have supported our work this past financial year.

## Thank You

- > Anglicare (Family Violence Flexible Support Packages)
- > Bennelong Foundation
- > Club Liberty
- > doTERRA Healing Hands Foundation Australia and New Zealand (dHHFANZ)
- > Erdi Foundation
- > Family Safety Vic
- > Inner North Community Foundation
- > #GoKindly
- > Grill'd
- > Haven; Home, Safe
- > Karma Currency
- > Lord Mayor's Charitable Foundation
- > Pierogi Studio
- > Share The Dignity
- > Street Smart
- > Thornbury High School
- > Uniting Vic and Tasmania (Family Violence Flexible Support Packages)
- > Victorian Government
- > Vincent Care
- > Women's Health West (Family Violence Flexible Support Packages)





**JUNO**

## Please Support Our Work

Your donations enable us to help some of the most marginalised women and non-binary people and their children in Melbourne's north.

### **Be part of the movement for real change so that we can:**

- ✓ Continue providing tailored responses to women and non-binary people and their children
- ✓ Help women and non-binary people move into safe, permanent and affordable housing
- ✓ Support individuals experiencing early signs of being at risk of homelessness
- ✓ Deliver innovative programs that move women out of poverty and homelessness for good
- ✓ Support women and non-binary people working on long-term goals for economic independence
- ✓ Offer activities that promote wellbeing and recovery from trauma
- ✓ Advocate for a redesign of the current homelessness system to meet the unique needs of women and non-binary people

**If you would like to make a donation,**  
please email [supportus@juno.org.au](mailto:supportus@juno.org.au) or call (03) 8692 2020



**JUNO**

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