



## RAPID RESPONSE CLINIC (RRC) REFERRAL FORM

### Is the clinic the right service for you?

The Rapid Response Clinic is an early intervention information and referral service. It was developed to help prevent women and non-binary people in Victoria from entering the homelessness system.

**Please note, RRC is not a crisis service. If you do not have anywhere to stay tonight, please call the 24/7 crisis line on 1800 825 955. If you are in an unsafe situation, please call 000 or Safe Steps on 1800 015 188**

We have some questions to make sure we can assist you through this program.

1. Who needs help?
  - I need help
  - I need to refer someone
  
2. What do you/the person you are referring need help with?
  - Information and advice about housing options, tenancy rights or financial assistance to keep a tenancy or establish a new tenancy
  - Education on looking for private rental through coaching and compiling a private rental pack
  - Advocacy with landlords/real estate agents
  - Help with Centrelink
  - Information on financial counselling
  - Information on how to access material aid/food vouchers
  - Applying for community housing & housing co-ops etc.
  - Referrals to appropriate support services such as family violence support, mental health support, legal assistance
  - Referrals to appropriate crisis response
  - Something else

Please provide a short description of the situation...

The following questions are about your best contact details so we can get in touch to talk about your situation more, this information is kept confidential. If you are referring a client, please provide their contact details.

3. Name:
  
4. Phone number:
  
5. Email:
  
6. What is your preferred method of contact?
  - Phone
  - Is it safe to leave a voicemail?
  - Email

Thank you. Please email this form to **RRC@juno.org.au** and a worker will be in touch with you when the clinic is next open to discuss your referral.

Clinic Hours: **Wednesday 1.00pm – 4.30pm & Friday 9am – 12.30pm.**

*Privacy: Juno will keep your personal information and contact details as per Juno's Privacy and Confidentiality Policy for engaging and working with program attendees and/or obtaining future funding, quality improvement and program evaluation. You may be invited to provide feedback at a later date.*